



## Emdeon ePayment

Replaces paper-based claims payments with electronic (EFT) payments that are directly deposited into your bank account

Helps You Get Paid Faster

No Cost to Use or Enroll

Simplifies Reconciliation

Bypasses Manual Processes Like Sorting and Opening Mail

Streamlined Access to Payers Enrolled with Emdeon ePayment

**VIVA HEALTH®** has selected Emdeon as its electronic payment and remittance reporting provider. There is no cost to you to use Emdeon ePayment and enrollment is free!

### Get paid faster with EFT payments

With Emdeon ePayment, you can accelerate your reimbursement cycle since you don't have to wait for your checks to arrive in the mail. Plus, it eliminates manual processes like sorting and opening mail, reconciling paper-based claims payments, creating deposit tickets and making trips to the bank.

### Simplify reconciliation with Electronic Remittance Advice (ERA)

Using Emdeon Payment Manager, an online application available for Emdeon ePayment users, you can also search, view and print human-readable images of the ERA. Emdeon Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Emdeon ePayment enrolled payers to simplify payment posting.

### Medical Providers:

Using Emdeon Payment Manager, an online application available for Emdeon ePayment users, you can also search, view and print human-readable images of the ERA. Emdeon Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Emdeon ePayment enrolled payers to simplify payment posting. Emdeon Payment Manager is available for medical providers only.

### Dental Providers:

Emdeon Dental Provider Services is a powerful, web-based application designed to provide a simplified, single-source solution to dental offices, allowing real-time eligibility benefits verification, claim status tracking and now ePayment services by connecting users to the largest group of dental payers in the industry. Please visit [emdeodental.com](http://emdeodental.com) to enroll in the dental specific ePayment solution known as Dental Provider Services (DPS).

### Simplify Reconciliation Using the Trace Reassociation Number (TRN) Segment

Ever felt that matching your Electronic Remittance Advice (ERA) and EFT with the outstanding amount owed in your patient account system isn't always easy? At Emdeon, we're here to help! With your assistance, we can start providing a tracking code that you can use to match all of these together. Visit <http://www.emdeon.com/epayment/trace/index.php> to learn more!

\*Your enrollment with Emdeon ePayment includes access to the standard version of Emdeon Payment Manager, offering the capability to search, view, print and download ERA and EOP information. You can upgrade to the premium version of Emdeon Payment Manager, which includes more robust capabilities, for an additional charge.



## Enroll today with Emdeon ePayment

You can switch from paper to electronic payments over the phone, online, through the mail or via fax.

### Medical Providers:

To enroll by fax or by mail, you can download the enrollment form at **[emdeon.com/epayment/enrollment](http://emdeon.com/epayment/enrollment)**.

Call **866.506.2830**

Fax 615.238.9615

Enroll online at **[emdeon.com/eft](http://emdeon.com/eft)**

Enroll by mail, send complete form to:

Emdeon (Attention: Emdeon Electronic Payment Service Enrollment)  
P.O. Box 148850  
Nashville, TN 37214

### Dental Providers:

Visit [emdeondental.com](http://emdeondental.com) to create a Dental Provider Services (DPS) account and enroll in Emdeon ePayment. If you have questions about the enrollment process for dental providers, you can also call **888.255.7293**. We're here to help!

### Helpful Hints for a Emdeon ePayment Enrollment

- Have all of your **Viva Health Vendor IDs** available. Viva Health Vendor IDs can normally be found on the EOP remittances which accompany payments. If you need assistance obtaining your Viva Health Vendor IDs, please contact Viva Health Customer Service at **800.294.7780** (locally at 205.558.7474).
- Ensure that you are an authorized representative of the designated provider
- Have your contact, organization, and financial account information available
- Supply your Vendor ID(s) in the Provider ID field
- Review all terms and authorization forms prior to submitting them to Emdeon

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at **[www.emdeon.com](http://www.emdeon.com)**.



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