



We care about you and your family's well-being. In response to the COVID-19 pandemic, VIVA MEDICARE has worked to provide members easy access to appropriate testing and health care during this difficult time.

- **Testing.** 100% coverage of federally or state-approved lab testing for COVID-19 on all plans when medically appropriate. No deductible, copayment, or coinsurance will apply to the lab test or to a related in-network office visit, urgent care center visit, or emergency department visit for medically appropriate testing. Testing for employment purposes, public health surveillance, entertainment purposes, or travel are not covered.
- **Telehealth.** Members can have telehealth visits from any location with any in-network provider who is providing medically appropriate covered services. Members will not have a copay for telehealth visits with their Primary Care Physician (PCP). Effective January 1, 2021, members pay the same copay for a telehealth visit with a specialist that they pay for an in-office visit with a specialist.
- **Prescription refills.** On plans that include prescription drug coverage through VIVA HEALTH, members can get early refills of their maintenance medications if needed. Members are encouraged to secure a 90-day supply of non-specialty maintenance medications available through most retail pharmacies. Home delivery from our mail-order pharmacy is available on all plans for most medications by contacting CVS/Caremark at 866-788-5146.
- **Treatment.** If a member requires hospitalization for the treatment of COVID-19, inpatient hospital treatment will be covered at 100% on all VIVA MEDICARE plans through December 31, 2022.

Monoclonal antibody treatments are drug infusions used to treat COVID-19 positive individuals who are experiencing mild to moderate illness but who are at high risk for developing severe complications and/or hospitalization. As these FDA-authorized treatments become available, the federal government will pay for the drug and Original Medicare will pay the cost of administering it.
- **Vaccine.** The COVID-19 vaccine is covered at no cost to members. Providers will bill VIVA HEALTH. [Click here](#) for answers to important questions about the vaccine. Vaccine information is updated frequently, so please check back for the latest news.

For the most up to date information on COVID-19 developments, please visit the CDC's [website](#).