

Improve Your Hearing and Your Health with Your New Hearing Aid Benefit

Welcome to **NationsHearing®**! As a valued **VIVA MEDICARE** member, you have a new hearing aid benefit that gives you everything you need to manage your hearing health.

YOUR BENEFIT INCLUDES:



A yearly hearing test, at no cost to you

It's easy to take your hearing test:

- Call **877-209-5189 (TTY: 711)** to speak with a NationsHearing Member Experience Advisor who will schedule your hearing test with a hearing aid provider near you.
- Visit **Members.NationsHearing.com/Viva** to take your hearing test online. You can use a computer, tablet, or smartphone. All **VIVA HEALTH** cafés have free wifi you can use. Visit **VivaHealth.com/Medicare/Cafes** to find the café closest to you.



Great service

We make sure you're happy:

- Get quality care from a hearing aid provider in your area.
- Starting January 1, 2022, NationsBenefits Member Experience Advisors are here to help you 24 hours per day, 7 days per week, 365 days per year.

GET STARTED JANUARY 1, 2022!

HEARING AID PURCHASES INCLUDE:

- 3 follow-up visits within first year of initial fitting date¹
- 60-day trial period from date of fitting
- 60 batteries per hearing aid (3-year supply)²
- 3-year manufacturer repair warranty
- 1-time replacement for lost, stolen or damaged hearing aids during the 3-year manufacturer warranty (a replacement fee that is based on the type of device being replaced applies)
- First set of ear molds (when needed)

You can purchase one hearing aid per ear, each calendar year. Your copay for each hearing aid depends on your **VIVA MEDICARE** plan and the type of hearing aid you need.

¹Within the first year of fitting date. ²Not applicable to the purchase of rechargeable hearing aid models.

Why Hearing Health Is Important

Poor hearing or hearing damage can impact almost every part of your life. Studies have linked hearing loss that is not treated to conditions like diabetes, dizziness, falls, strained relationships, and safety risks.³ The good news is that around 95% of people with hearing damage could be helped by wearing hearing aids.⁴ That's why providers in our network work with you to select hearing aids that meet your needs.

Use your hearing aid benefit to connect with the world around you.

State-of-the-Art Technology

Hearing aids have gotten much better over the years. Today's hearing aids are made to be comfortable and easy to use.



Introducing the Hearing Hunt Game

The game shows you words and makes sounds. You listen and use clues to find hidden words. You earn rewards and get tips for healthy hearing. The game is fun and helpful when paired with Bluetooth® hearing aids.

Download today!



GET STARTED JANUARY 1, 2022!

To use your hearing aid benefit, you must get your hearing aids through NationsHearing. Call **877-209-5189 (TTY: 711)** or visit **NationsHearing.com/Viva**.

Starting January 1, 2022, NationsBenefits Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year. Language support services are available at no cost.



³"Hearing Loss: A Common Problem for Older Adults." National Institute on Aging, U.S. Department of Health and Human Services, www.nia.nih.gov/health/hearing-loss-common-problem-older-adults.

⁴"Quick Statistics About Hearing." National Institute of Deafness and Other Communication Disorders, U.S. Department of Health and Human Services, 1 Apr. 2021, www.nidcd.nih.gov/health/statistics/quick-statistics-hearing.

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