

Improve Health and Wellness with Your Hearing Aid Benefit

Welcome to **NationsHearing®**! As a valued **VIVA MEDICARE** member, you have a hearing aid benefit that gives you everything you need to manage your hearing health.

YOUR BENEFIT INCLUDES:



An annual hearing test with no out-of-pocket cost

Convenient ways to take your hearing test:

- Call **877-209-5189 (TTY: 711)** to speak with a Member Experience Advisor who will schedule your hearing test with a local hearing aid provider.
- Visit **VIVA.NationsBenefits.com/Hearing** to access your online hearing test.

You can use a computer, tablet, or smartphone. All **VIVA HEALTH** Cafés have free Wi-Fi you can use. Visit **VivaHealth.com/Medicare/Cafes** to find the café closest to you. The Hoover and Mobile **VIVA HEALTH** Cafés have a Digital Hearing Center that lets you take your hearing test right in the café.



Exceptional service delivery

Going above and beyond your expectations with:

- Quality care from a hearing aid provider in your area
- 24/7/365 access to a dedicated team of Member Experience Advisors
- Three follow-up visits to ensure your complete satisfaction¹



Our promise to you

The latest technology from all major manufacturers, plus:

- 60-day, 100% money-back guarantee
- Three-year manufacturers' warranty
- Three years of batteries included²

CALL TODAY OR GO ONLINE TO GET STARTED!

¹Within the first year of fitting date ²Not applicable to the purchase of rechargeable hearing aid models

Why Hearing Health is Important

Hearing impairment can impact almost every aspect of a person's life. Studies have linked untreated hearing loss to dizziness, falls, strained relationships, and compromised safety.³ Fortunately, around 95% of people with hearing impairment could benefit from wearing hearing aids.⁴ That's why providers in our network work with you to select hearing aids that meet your lifestyle needs.

Use your hearing aid benefit to connect with the world around you.

State-of-the-Art Technology

Hearing technology has improved over the years. Today's hearing aids have features designed for your comfort and convenience.



Introducing Hearing Hunt

The game uses a multi-themed display with sound clues that ask you to listen and find hidden words while earning rewards and receiving healthy hearing tips. The auditory experience is especially helpful when paired with Bluetooth® hearing aids.

Download today!



GET STARTED TODAY!

To find out more about your hearing aid benefit, call NationsHearing at **877-209-5189 (TTY: 711)** or visit **VIVA.NationsBenefits.com/Hearing**

Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year. Language support services are available free of charge.



³"Hearing Loss: A Common Problem for Older Adults." National Institute on Aging, U.S. Department of Health and Human Services, www.nia.nih.gov/health/hearing-loss-common-problem-older-adults.

⁴"Quick Statistics About Hearing." National Institute of Deafness and Other Communication Disorders, U.S. Department of Health and Human Services, 1 Apr. 2021, www.nidcd.nih.gov/health/statistics/quick-statistics-hearing.

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