



VIVA MEDICARE  
PREFERRED (HMO)

**Need a ride to  
your doctor or other  
covered service?**

**We'll give you a lift.**



Your **transportation benefit** includes 24 one-way or 12 round-trip rides to appointments.

We want you to get the care you need when it's needed, even if you don't have a ride. We've partnered with Ride Health to offer VIVA MEDICARE Preferred members transportation to covered services at no cost to you.

- ✓ 24 one-way trips (or 12 round trips) per year
- ✓ Curb-to-curb car or SUV service, within 60 miles of your pick-up location
- ✓ Pickups may be scheduled for any day of the week or time of day
- ✓ Companion allowed, including service animal
- ✓ Online or telephone scheduling

Call **Ride Health** to book your transportation.

**1-833-771-0885 (TTY: 711)**

They are available 24/7 to take your call, including holidays.

Use your benefit across a **wide range of health care locations and covered services**, including:



- ✓ Physician offices (all specialties)
- ✓ Inpatient/outpatient hospitals
- ✓ Ambulatory surgical centers
- ✓ Outpatient surgical centers
- ✓ Dialysis centers
- ✓ Behavioral health facilities
- ✓ Nursing facilities
- ✓ Rehabilitation facilities
- ✓ Retail clinics/urgent care centers
- ✓ Laboratories
- ✓ Dentist offices
- ✓ Network gyms and fitness centers
- ✓ VIVA HEALTH Café events
- ✓ **And more!**

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**(TTY: 711)**

They are available 24/7 to take your call,  
including holidays.

### **IMPORTANT!**

Members are encouraged to have a friend or family member ride with them to and from the emergency room, outpatient surgery, or an inpatient hospital admission. Transportation drivers are not expected to assist members.

You must have both Medicare and Medicaid to qualify for this plan. Other Physicians/ Providers are available in our network. VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-830-8482 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-888-830-8482 (TTY: 711).

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