



## ATTENTION

### Applied Behavioral Analysis (ABA) Prior Authorizations

VIVA HEALTH will no longer provide retrospective authorizations for Applied Behavioral Analysis (ABA) therapy for VIVA HEALTH members.

Effective 09/01/2022, VIVA HEALTH will require a prior authorization for Applied Behavioral Analysis (ABA) therapy for VIVA HEALTH Members. Initial prior authorization requests can be obtained via phone or fax (see below). *A set number of visits will be initially granted, based on medical necessity.*

- Fax: 205-449-7049
- Phone: 205-933-1201 or 205-558-7475

REQUESTS FOR AUTHORIZATION EXTENSION (additional visits):

- Requests for continued authorization should be submitted 10 days prior to the end of the current authorization.
- Providers of ABA services MUST fax requests to extend the authorization of services (additional visits) to: 205-449-7049

If prior authorization is not obtained, services will not be covered. Detailed prior authorization requirements can be found by accessing the ABA pre-authorization request form under Forms and Resources at:

[https://www.vivahealth.com/provider/Resources/#Provider\\_Manuals\\_And\\_Guides](https://www.vivahealth.com/provider/Resources/#Provider_Manuals_And_Guides).

To verify Member eligibility, benefits or account information, please call the telephone number listed on the back of the Member's identification card or contact VIVA HEALTH Customer Service at 205-558-7474.

Sincerely,

VIVA HEALTH Provider Services Department