## 2023 Grocery Catalog



## Get groceries delivered to your door at no additional cost!

$\because$ VIva Medicare | nations benefits

## Welcome!

Viva Medicare wants to help you stay healthy by giving you a $\$ 30$ food allowance each month (for a total benefit of $\$ 90$ a calendar quarter). Use this catalog to get $\$ 30$ in food or produce each month. If you don't spend your monthly allowance, it will roll over into the next month, but must be used within the same calendar quarter. For example, if you don't spend your $\$ 30$ allowance in January or February, it will roll over into March and you will have $\$ 90$ to order groceries from the catalog. You must place your order by the last day of the month in March (which is the end of the quarter) or you will lose this money.

A new quarter starts in April, July, and October.
You have four easy ways to place an order. They are shown on page four (4). We will ship your items to you at no additional cost.

If you have any questions, please call NationsBenefits ${ }^{\circledR}$ at 877-209-5189 (TTY: 711). Our team of Member Experience Advisors is available 24 hours per day, 7 days per week, 365 days per year. Language support services are available, if needed.

For all other questions, call Viva Medicare Member Services (toll-free) at 800-633-1542. TTY users, call 711. They are available Monday - Friday, 8am - 8pm. October 1 - March 31, they are available 7 days a week, 8am - 8pm.

Note: Items may be changed throughout the year; please check your NationsBenefits portal at VIVA.NationsBenefits.com for the latest listings.

Sincerely,

Your NationsBenefits Team

## Helpful Benefit Information

You can save time and money by using your grocery benefit allowance to order the items you need. Don't forget spend your full allowance before the end of each quarter: by March 31, June 30, September 30, and December 31.

## More information about your grocery benefit is shown below:

## Benefit Allowance:

The grocery benefit is separate from your over-the-counter (OTC) benefit. Your grocery benefit allowance cannot be used to purchase OTC products or vice versa. You can spend more than your allowance amount by paying any extra with a debit or credit card.

## Benefit Usage:

This benefit is only for you and cannot be used for your family or friends.

## In-stock Items:

Items, amounts, sizes, and values may change depending on what is available.

## Substitution:

If an item is out of stock, a similar grocery product of equal or higher value will be shipped.

## Delivery:

Please allow at least two business days for food delivery.

- Please note that there may be a delay during peak seasons.
- Orders placed after 2:00 p.m. will be processed the next business day.


## Returns:

Due to the personal nature of these products, you do not have to ship grocery items back to NationsOTC.

## Disenrollment:

If you disenroll from your health plan, your grocery benefit will automatically end.

## Ordering OTC Products Has Never Been Easier

## You have four ways to place an order. Choose the option that's best for you:

## $\square$ Website

To place an order through the MyBenefits portal, scan the QR code using your smartphone camera or visit: VIVA.NationsBenefits.com


App
To place an order through the MyBenefits app, scan the QR code using your smartphone or search "MyBenefits" in the

 App Store or Google Play.

If this is your first time placing an order online, you will need to create an account by registering on the MyBenefits portal or the MyBenefits app. If you already created an account, just log in and select the items you would like to order. Once you're ready to place your order, click "Checkout."

## Phone

To place an order by phone, please call 877-209-5189 (TTY: 711).
Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year.

## : Mail

To place an order by mail, fill out your order form and send to us in the postage-paid envelope to:

## NationsOTC

1801 NW 66th Avenue, Suite 100
Plantation, FL 33313
Please Note: Order forms should be mailed before the 20th of the month to make sure we get your order before the end of the month or quarter. If you need to place an order after the 20th of the month, order online or by phone. Please do not send cash or checks in the mail.


| Item\# | Description | Count | Price |
| :---: | :---: | :---: | :---: |
| 7218 | All Spice, 1 oz. | 1 ct . | \$4.50 |
| 7001 | Almond Butter Smooth, 10 oz. | $1 \mathrm{ct}$. | \$13.00 |
| 7143 | Almond Milk, 32 oz . | 1 ct . | \$7.00 |
| 7002 | Almonds, 5 oz. | $1 \mathrm{ct}$. | \$7.00 |
| 7207 | Apricots, 15 oz. | 1 ct . | \$4.00 |
| 7122 | Avocado Oil, 16 oz. | 1 ct . | \$14.00 |
| 7176 | Baby Corn, 15 oz. | 1 ct . | \$3.50 |
| 7152 | Baked Beans, 16 oz. | $1 \mathrm{ct}$. | \$3.50 |
| 7194 | Baking Powder, 7 oz. | 1 ct . | \$5.50 |
| 7195 | Baking Soda, 16 oz. | 1 ct . | \$3.00 |
| 7231 | Balsamic Vinegar, 8 oz. | 1 ct . | \$5.00 |
| 7170 | Bamboo Shoots, 8 oz. | 1 ct . | \$3.50 |
| 7171 | Bean Sprouts, 14 oz. | 1 ct . | \$3.50 |
| 7006 | Beef Stew, 15 oz. | 1 ct . | \$4.50 |
| 7007 | Beefaroni, 7 oz . | 1 ct . | \$2.00 |
| 7008 | Beets, Sliced, 14.5 oz. | 1 ct . | \$3.00 |
| 7111 | Black Beans, 15 oz. | 1 ct . | \$2.50 |
| 7240 | Blackeye Peas, 15 oz. | $1 \mathrm{ct}$. | \$2.50 |
| 7164 | Bread Crumbs, 15 oz. | 1 ct . | \$4.00 |
| 7010 | Canola Oil, 16 oz. | 1 ct . | \$5.50 |
| 7127 | Carrots, 14.5 oz. | 1 ct . | \$3.50 |
| 7223 | Cayenne Pepper, 1.5 oz. | 1 ct . | \$3.50 |
| 7011 | Cheerios ${ }^{\text {rm }}$, 8.9 oz. | 1 ct . | \$6.00 |
| 7012 | Chewy Granola Bars, 8.4 oz. | 8 ct . | \$5.50 |
| 7229 | Chia Seed, 1.5 oz. | 1 ct . | \$2.00 |
| 7202 | Chicken Breast Chunk, 10 oz. | $1 \mathrm{ct}$. | \$5.50 |

## Food

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| 7225 | Chicken Noodle Soup, 10 oz. | 1 ct . | \$4.50 |
| :---: | :---: | :---: | :---: |
| 7217 | Chili Powder, 2 oz. | 1 ct . | \$4.50 |
| 7188 | Chili, 15 oz. | $1 \mathrm{ct}$. | \$4.50 |
| 7172 | Chow Mein Noodles, 5 oz. | 1 ct . | \$3.00 |
| 7018 | Chunk Light Tuna in Water, 5 oz. | 1 ct . | \$2.50 |
| 7020 | Chunky Vegetable Soup, 18 oz. | 1 ct . | \$4.00 |
| 7216 | Cinnamon, Ground, 2 oz . | 1 ct . | \$4.50 |
| 7021 | Clam Chowder, 18 oz. | 1 ct . | \$4.50 |
| 7144 | Coconut Water, 16 oz. | 1 ct . | \$3.00 |
| 7098 | Coffee Creamer, 16 oz. | 1 ct . | \$5.00 |
| 7022 | Coffee, 11 oz . | $1 \mathrm{ct}$. | \$9.50 |
| 7128 | Coffee, Instant, 8 oz. | $1 \mathrm{ct}$. | \$9.50 |
| 7023 | Coffee, Decaf, 12 oz. | $1 \mathrm{ct}$. | \$9.50 |
| 7129 | Coffee, Decaf Instant, 8 oz. | 1 ct . | \$10.50 |
| 7205 | Condensed Milk, 14 oz. | 1 ct . | \$4.00 |
| 7046 | Cooking Spray, 5 oz. | 1 ct . | \$7.00 |
| 7130 | Corn Flakes, 18 oz. | 1 ct . | \$7.00 |
| 7150 | Corn, 14 oz. | $1 \mathrm{ct}$. | \$3.50 |
| 7131 | Corn Oil, 16 oz. | 1 ct . | \$5.50 |
| 7160 | Corned Beef, 12 oz. | 1 ct . | \$7.00 |
| 7222 | Cranberry Sauce, Jellied, 14 oz. | $1 \mathrm{ct}$. | \$3.50 |
| 7192 | Cream of Chicken Soup, 10 oz. | $1 \mathrm{ct}$. | \$3.25 |
| 7191 | Cream of Mushroom Soup, 10 oz. | $1 \mathrm{ct}$. | \$3.25 |
| 7226 | Cream of Potato Soup, 10 oz . | $1 \mathrm{ct}$. | \$4.00 |
| 7190 | Cream of Wheat, 12 oz . | 1 ct . | \$5.00 |
| 7233 | Dried Apples, 3 oz. | $1 \mathrm{ct}$. . | \$8.00 |

## Food

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| 7232 | Dried Apricots, 6 oz. | $1 \mathrm{ct}$. | \$8.00 |
| :---: | :---: | :---: | :---: |
| 7234 | Dried Bananas, 4 oz. | $1 \mathrm{ct}$. | \$8.00 |
| 7235 | Dried Mangos, 3 oz. | 1 ct . | \$10.00 |
| 7147 | Ensure ${ }^{\circledR}$ Chocolate Shake, 8 oz. | 6 ct . | \$19.00 |
| 7146 | Ensure ${ }^{\circledR}$ Vanilla Shake, 8 oz. | 6 ct . | \$19.00 |
| 7211 | Extra Virgin Olive Oil, 8 oz. | 1 ct . | \$7.50 |
| 7212 | Flour, All Purpose, 32 oz . | $1 \mathrm{ct}$. | \$4.00 |
| 7208 | Fruit \& Nut Mix, 6 oz. | $1 \mathrm{ct}$. | \$4.50 |
| 7024 | Fruit Cocktail, 14.5 oz. | 1 ct . | \$3.50 |
| 7159 | Garbanzo Beans, 15 oz. | 1 ct . | \$2.50 |
| 7168 | Garlic Powder, 3 oz. | 1 ct . | \$3.50 |
| 7177 | Gelatin, Cherry, 1.4 oz . | $1 \mathrm{ct}$. | \$2.50 |
| 7178 | Gelatin, Orange, 1.4 oz . | $1 \mathrm{ct}$. | \$2.50 |
| 7179 | Gelatin, Strawberry, 1.4 oz. | 1 ct . | \$2.50 |
| 7153 | Glucerna ${ }^{\circledR}$ Chocolate Shake, 8 oz. | 6 ct . | \$19.00 |
| 7148 | Glucerna ${ }^{\circledR}$ Vanilla Shake, 8 oz. | 6 ct . | \$19.00 |
| 7237 | Granola, 11 oz . | $1 \mathrm{ct}$. | \$7.00 |
| 7241 | Great Northern Beans, 15 oz. | $1 \mathrm{ct}$. | \$2.50 |
| 7151 | Green Beans, 14 oz. | 1 ct . | \$3.50 |
| 7242 | Green Chiles, 4 oz . | 1 ct . | \$2.50 |
| 7206 | Grits, 16 oz. | 1 ct . | \$3.50 |
| 7220 | Ham, Cooked, 16 oz. | $1 \mathrm{ct}$. | \$8.00 |
| 7244 | Hominy, 15 oz. | $1 \mathrm{ct}$. | \$2.50 |
| 7185 | Honey, 12 oz. | 1 ct . | \$7.00 |
| 7214 | Hot Sauce, 3 oz. | 1 ct . | \$2.00 |
| 7032 | Instant Mashed Potatoes, 13.75 oz. | $1 \mathrm{ct}$. | \$4.50 |

## Food

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| 7033 | Jelly, Grape, 20 oz. | 1 ct . | \$4.50 |
| :---: | :---: | :---: | :---: |
| 7034 | Jelly, Strawberry, 20 oz. | 1 ct . | \$4.50 |
| 7154 | Ketchup, 20 oz. | 1 ct . | \$4.50 |
| 7243 | Lentils, 15 oz. | 1 ct . | \$2.50 |
| 7174 | Lima Beans, 15 oz. | 1 ct . | \$3.00 |
| 7186 | Mayonnaise, 12 oz . | 1 ct . | \$5.00 |
| 7183 | Microwave Popcorn | 3 ct . | \$4.00 |
| 7121 | Milk, Shelf Stable 2\%, 32 oz. | 1 ct . | \$5.00 |
| 7041 | Mixed Nuts, 5 oz. | 1 ct . | \$6.00 |
| 7161 | Mixed Vegetables, 15 oz. | 1 ct . | \$3.50 |
| 7230 | Muffin Mix, Blueberry, 7 oz. | 1 ct . | \$2.50 |
| 7193 | Muffin Mix, Corn, 8 oz. | 1 ct . | \$3.00 |
| 7201 | Mushrooms, 4.5 oz . | 1 ct . | \$3.50 |
| 7134 | Nature Valley ${ }^{\text {Tm }}$ Granola Bars | $12 \mathrm{ct}$. | \$6.50 |
| 7228 | Nutella® ${ }^{\text {® }} 7 \mathrm{7oz}$. | 1 ct . | \$4.50 |
| 7135 | Oatmeal, Instant Packets | 10 ct . | \$7.00 |
| 7044 | Oats, Old Fashioned, 42 oz . | 1 ct . | \$7.00 |
| 7045 | Oats, Steel Cut, 24 oz. | 1 ct . | \$7.00 |
| 7181 | Olives, 6 oz. | 1 ct . | \$4.50 |
| 7169 | Onion Powder, 2.75 oz. | 1 ct . | \$3.00 |
| 7219 | Oregano, 1 oz. | 1 ct . | \$4.50 |
| 7182 | Pancake Mix, 16 oz. | 1 ct . | \$5.00 |
| 7187 | Pancake Syrup, 12 oz . | 1 ct . | \$5.00 |
| 7215 | Paprika, 2 oz. | 1 ct . | \$4.50 |
| 7204 | Parmesan Cheese, 8 oz. | 1 ct . | \$4.50 |
| 7053 | Pasta, Spaghetti, 16 oz. | 1 ct . | \$3.00 |

## Food

## 172

| 7054 | Pasta, Spaghetti, Gluten Free, 12 oz . | $1 \mathrm{ct}$. | \$4.50 |
| :---: | :---: | :---: | :---: |
| 7055 | Pasta, Ziti, 16 oz. | 1 ct . | \$3.00 |
| 7056 | Peaches, Sliced, 8.5 oz. | 1 ct . | \$3.00 |
| 7057 | Peanut Butter, Creamy, 16 oz. | 1 ct . | \$5.50 |
| 7058 | Peanut Butter, Crunchy, 16 oz. | 1 ct . | \$5.50 |
| 7059 | Pear Halves, 15 oz. | 1 ct . | \$3.50 |
| 7137 | Peas, 8.5 oz. | 1 ct . | \$2.50 |
| 7061 | Pineapple, Sliced, 8 oz. | 1 ct . | \$3.50 |
| 7062 | Pinto Beans, 16 oz. | 1 ct . | \$2.50 |
| 7063 | Potatoes, Diced, 15 oz. | 1 ct . | \$3.50 |
| 7175 | Prunes, 10 oz. | $1 \mathrm{ct}$. | \$5.50 |
| 7065 | Pumpkin, Canned, 15 oz. | $1 \mathrm{ct}$. | \$4.50 |
| 7245 | Quinoa, 12 oz . | 1 ct . | \$8.50 |
| 7066 | Raisin Bran ${ }^{\circledR}$, 16 oz. | 1 ct . | \$6.50 |
| 7173 | Raisins, 9 oz. | 1 ct . | \$4.50 |
| 7158 | Ramen Noodle Soup, 3 oz. | $1 \mathrm{ct}$. | \$1.50 |
| 7068 | Red Kidney Beans, 15 oz. | 1 ct . | \$3.50 |
| 7138 | Rice Krispies, 12 oz . | 1 ct . | \$6.50 |
| 7009 | Rice, Brown, 28 oz. | $1 \mathrm{ct}$. | \$5.50 |
| 7072 | Rice, White, 28 oz. | 1 ct . | \$5.50 |
| 7162 | Rice, Yellow, 16 oz. | $1 \mathrm{ct}$. | \$4.50 |
| 7227 | Rosemary, 1 oz. | $1 \mathrm{ct}$. | \$3.50 |
| 7209 | Salad Dressing, French, 16 oz. | $1 \mathrm{ct}$. | \$4.50 |
| 7074 | Salad Dressing, Italian, 16 oz. | 1 ct . | \$4.50 |
| 7076 | Salad Dressing, Ranch, 16 oz. | 1 ct . | \$4.50 |

## Food

## 212

| 7077 | Salmon, Canned, 14.75 oz. | $1 \mathrm{ct}$. | \$10.00 |
| :---: | :---: | :---: | :---: |
| 7184 | Salt \& Pepper | 1 ct . | \$5.50 |
| 7165 | Salt Substitute, 3 oz . | 1 ct . | \$5.50 |
| 7141 | Sandwich Crackers, Cheddar | 8 pack | \$5.00 |
| 7078 | Sardines, 4.4 oz. | 1 ct . | \$3.50 |
| 7239 | Seasoning Blend, Salt-Free, 2.5 oz . | 1 ct . | \$5.50 |
| 7210 | Soda Crackers, 8 oz. | 1 ct . | \$3.50 |
| 7166 | Soup Bouillon, Beef | 6 ct . | \$2.00 |
| 7167 | Soup Bouillon, Chicken | 6 ct . | \$2.00 |
| 7163 | Soy Sauce, 10 oz. | 1 ct . | \$3.50 |
| 7107 | Spaghetti Sauce, 24 oz. | 1 ct . | \$3.00 |
| 7224 | Spam ${ }^{\circledR} 12$ oz. | 1 ct . | \$6.50 |
| 7080 | Special K® ${ }^{\circledR}$ Cereal, 18 oz. | 1 ct . | \$6.50 |
| 7238 | Spinach, 13 oz. | 1 ct . | \$3.00 |
| 7081 | Splenda ${ }^{\circledR}$, 1.75 oz. | 1 ct . | \$5.50 |
| 7109 | Steak \& Vegetable Soup, 18.8 oz. | 1 ct . | \$4.50 |
| 7236 | Steak Sauce, 5 oz. | 1 ct . | \$4.75 |
| 7085 | Stevia In The Raw ${ }^{\text {® }}$, 3.5 oz . | 1 ct . | \$8.00 |
| 7016 | Stuffing Mix, 6 oz . | 1 ct . | \$4.50 |
| 7087 | Tea Bags | 100 ct . | \$6.00 |
| 7088 | Tea Bags, Decaf | $48 \mathrm{ct}$. | \$10.00 |
| 7089 | Tomato Paste, 12 oz . | $1 \mathrm{ct}$. | \$3.00 |
| 7090 | Tomatoes, Crushed, 15 oz. | $1 \mathrm{ct}$. | \$3.50 |
| 7091 | Tomatoes, Diced, 14.5 oz . | 1 ct . | \$2.50 |
| 7140 | Trail Mix, 16 oz . | $1 \mathrm{ct}$. | \$8.00 |


| 7221 | Vegetable Oil, 16 oz. | $1 \mathrm{ct}$. | $\$ 6.50$ |
| :--- | :--- | :--- | :--- |
| 7101 | Vienna Sausage, 4.6 oz. | $1 \mathrm{ct}$. | $\$ 2.00$ |
| 7189 | Water Chestnuts, 8 oz. | $1 \mathrm{ct}$. | $\$ 2.50$ |
| 7203 | Water Crackers, 10.5 oz. | $1 \mathrm{ct}$. | $\$ 4.50$ |
| 7142 | Wheat Crackers, 9 oz. | $1 \mathrm{ct}$. | $\$ 4.00$ |
| 7095 | Yams, 29 oz. | $1 \mathrm{ct}$. | $\$ 5.00$ |
| 7096 | Yellow Mustard, 8 oz. | $1 \mathrm{ct}$. | $\$ 3.00$ |

## Fresh Produce Boxes



| Item\# | Description | Box Contents | Price |
| :---: | :---: | :---: | :---: |
| 10007 | All Fruit Box | 6 Apples <br> 3 Kiwis <br> 3 Oranges <br> 3 Pears | \$25.00 |
| 10006 | All Veggie Box | Carrots, 1 lb . <br> 2 Green Peppers <br> 1 Iceberg Lettuce <br> 1 Onion <br> 2 Potatoes <br> Snow Peas, 0.5 lb . <br> 1 Zucchini | \$25.00 |
| 10016 | All Veggie Box 2 | Carrots, 1 lb . <br> 1 Leek <br> 1 Romaine Lettuce <br> 1 Zucchini <br> 1 Fennel | \$35.00 |
| 10017 | All Veggie Box 3 | Carrots, 1 lb . <br> 1 Leek <br> 1 Romaine Lettuce <br> 1 Zucchini <br> 1 Fennel | \$35.00 |
| 10019 | All Veggie Box 4 | Beets, 2 lb . <br> Radishes, 1 lb . <br> Ginger Root, 0.5 lb . <br> Carrots, 1 lb . <br> 6 Potatoes | \$35.00 |
| 10010 | Anti-Inflammatory Box | 2 Apples <br> Beets, 2 lb . <br> Carrots, 1 lb . <br> Green Beans, 1 lb . <br> 1 Bok Choy <br> 1 Kale <br> 1 Orange <br> 1 Pear <br> 1 Zucchini | \$50.00 |

## Fresh Produce Boxes



| Item\# | Description | Box Contents | Price |
| :---: | :---: | :---: | :---: |
| 10009 | Cuisine Asian Box | Ginger Root, 0.5 lb . <br> 1 Chinese Eggplant <br> 2 Asian Pears <br> 1 Napa Cabbage, 1 Onion, 1 <br> Pumpkin Squash, 1 Bok Choy | \$60.00 |
| 10014 | Cuisine Hispanic Box | 1 Avocado Carrots, 1 lb . 1 Chile <br> 2 Cucumbers <br> 2 Green Peppers <br> 2 Limes <br> 2 Onions <br> 2 Potatoes <br> 2 Tomatoes | \$50.00 |
| 10011 | Diabetic Friendly Box | 3 Apples Carrots, 1 lb . 2 Green Peppers 1 Kale 1 Onion 1 Pear 1 Zucchini | \$35.00 |
| 10012 | Healthy Snacking Box | 6 Apples <br> 1 Celery <br> 1 Cucumber <br> 1 Green Pepper <br> 1 Orange <br> 1 Pear <br> Snow Peas, 0.5 lb | \$35.00 |

## Fresh Produce Boxes



Item\#
Description
Box Contents

| 10005 | Mixed Fruit \& Veggie Box | 2 Apples <br> 2 Cucumbers <br> 1 Green Pepper <br> 2 Oranges <br> 1 Pear <br> 1 Romaine Lettuce | \$25.00 |
| :---: | :---: | :---: | :---: |
| 10008 | Mixed Fruit \& Veggie Box 2 | 6 Apples <br> Carrots, 1 lb . <br> 2 Green Peppers <br> 2 Pears <br> 1 Potato | \$25.00 |
| 10015 | Mixed Fruit \& Veggie Box 3 | 1 Cauliflower <br> 1 Fennel, 6 Lemons 1 Radicchio Green Onions, 1 lb . | \$45.00 |
| 10018 | Mixed Fruit \& Veggie Box 4 | 1 Cauliflower <br> 1 Celery <br> 3 Lemons <br> Green Onions, 1 lb . Shallots, 1 lb . | \$45.00 |

This list is subject to change. Items, quantities, sizes, and values may change depending on availability. This information is not a complete description of the benefits. Items may vary based on the manufacturer and availability. Items may be added or removed at any time without notice. The brand names of the items are trademarks of each company. Item costs may change from year to year. Consult with your primary care physician (PCP) about which grocery items you should use to better manage your health and/or chronic illness.

## nations OTC

STEP 1 - Fill Out Your Personal Information
Member ID (found on member ID card)
Date of Birth (MM/DD/YYYY)

## First Name

Last Name


## STEP 2 - Make Your Selection

ITEM
$\qquad$
DESCRIPTION
$\qquad$
PRICE
$\qquad$
QUANTITY
TOTAL

STEP 2 - Make Your Selection

| ITEM \# | DESCRIPTION | PRICE | QUANTITY |  | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | \$ |  |
|  |  |  |  | \$ |  |
|  |  |  |  | \$ |  |
|  |  |  |  | \$ |  |
|  |  |  |  | \$ |  |
| Total O | ount |  |  | \$ |  |

NOTE: If the total amount is more than your benefit allowance, a Member Experience Advisor will call you to ask for a debit or credit card number so your order can be processed.

STEP 3 - Mail Completed Form
Send the completed order form using the postage-paid envelope to:

NationsOTC<br>1801 NW 66th Avenue, Suite 100<br>Plantation, FL 33313

If you have any questions or need assistance placing your order, please call NationsOTC at 877-209-5189 (TTY: 711). Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year. Language support services are available free of charge.

I understand that the phone numbers and/or emails I provided on this form may be used by NationsOTC or any of its contracted parties to contact me about my account, my health benefit plan or related programs, or services provided to me.

IMPORTANT: Please mail your order form no later than the 20th of the month to make sure we get your order before the end of the month or quarter. If you need your order sooner, please go online or call.

## Notes:

## , 管

You can use this page to write down helpful information for future orders such as item numbers, product descriptions, and any questions you may want to ask a Member Experience Advisor on your next call.

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1801 NW 66th Avenue，Suite 100
Plantation，FL 33313

## Get started today！



Visit us online at
VIVA．NationsBenefits．com


Download the
MyBenefits app to your mobile device


Call us at
877－209－5189
（TTY：711）


Complete and mail
an order form to
NationsOTC

If you have any questions or need help placing your order，we＇re here for you．
Member Experience Advisors are available 24 hours per day， 7 days per week， 365 days per year． Language support services are available if needed，free of charge．

Viva Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race，color， national origin，age，disability or sex．ATENCIÓN：si habla español，tiene a su disposición servicios gratuitos de asistencia lingüística．Llame al 1－800－633－1542（TTY：711）．注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1－800－633－1542（TTY：711）．

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