Coverage for: Subscriber and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

www.vivahealth.com/Group/plans/PLA3. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-294-7780 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes. Preventive care, most drugs, pediatric vision care, and benefits with a copayment.	This <u>plan</u> covers some items and services even if you haven't yet met the deductible amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. \$50/child for pediatric dental care. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$4,100/individual or \$8,200/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, health care this plan doesn't cover, and out-of-network expenses for non-emergency and non-urgent services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.myvivaprovider.com">www.myvivaprovider.com</a> or call 1-800-294-7780 for a list of <a href="https://mexact.net/net/">network</a> <a href="https://providers.net/">providers.</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Services You May What You Will Pay Limitations, Exceptions, & Other Important Inf	formation
--	-----------

Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not covered	Deductible does not apply. Teladoc telehealth Primary/Urgent Care service: \$55/consultation.
If you visit a health care provider's office or clinic	Specialist visit	\$40 <u>copay</u> /visit	Not covered	<u>Deductible</u> does not apply. Chiropractic services limited to 25 visits per calendar year. Teladoc telehealth Behavioral Health service: \$40/consultation.
	Preventive care/screening/ immunization	No charge	Not covered	Limited to services recommended by federal preventive guidelines. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Deductible does not apply.
If you have a test	Diagnostic test (x-ray, blood work)	10% <u>coinsurance</u> /lab work; \$10 <u>copay</u> /image for x-rays	Not covered	Deductible does not apply. Covered genetic testing subject to 20% coinsurance and requires prior authorization. If prior authorization is not obtained, no charges for those services will be covered by the plan.
	Imaging (CT/PET scans, MRIs)	\$200 <u>copay</u> /test	Not covered	Certain imaging tests require <u>prior authorization</u> for <u>plan</u> to pay for them. See <u>plan</u> documents for more information. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
	Tier 1 Drugs (preferred generic drugs)	\$10 copay/prescription (retail); \$24 copay/ prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). No charge for select generic oral contraceptive drugs. <a href="Deductible">Deductible</a> does not apply.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.vivahealth.com	Tier 2 Drugs (non- preferred generic drugs)	\$25 <u>copay</u> /prescription (retail); \$54 <u>copay</u> / prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). No charge for select generic oral contraceptive drugs. <a href="Deductible">Deductible</a> does not apply.
	Tier 3 Drugs (preferred brand and non-preferred generic drugs)	\$45 <u>copay</u> /prescription (retail); \$97 <u>copay</u> / prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the <a href="mailto:copay">copay</a> . <a href="Deductible">Deductible</a> does not apply.
	Tier 4 Drugs (non- preferred brand and non-preferred generic drugs)	\$70 copay/prescription (retail); \$175 copay/ prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the <a href="mailto:copay">copay</a> . <a href="Deductible">Deductible</a> does not apply.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.vivahealth.com/Group/plans/PLA3}}$ 

	What You Will Pay		u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 5 Drugs (preferred specialty drugs and non- preferred drugs)	10% coinsurance	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for drugs. Call 1-800-803-2523. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
	Tier 6 Drugs ( <u>specialty drugs</u> and non-preferred drugs)	15% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for drugs. Call 1-800-803-2523. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
If you have	Facility fee (e.g., ambulatory surgery center)	\$200 <u>copay</u> /service	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
outpatient surgery	Physician/surgeon fees	No charge	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
	Emergency room care	\$200 <u>copay</u> /visit	\$200 <u>copay</u> /visit	Limited to <u>emergency medical conditions</u> . Follow-up care is not covered. See <u>plan</u> documents for more information. <u>Deductible</u> does not apply.
If you need immediate medical	Emergency medical transportation	10% coinsurance	10% coinsurance	Limited to transportation to a hospital. Deductible does not apply.
attention	<u>Urgent care</u>	\$40 <u>copay</u> /visit	\$40 <u>copay</u> /visit	Coverage from non-participating providers is limited to care outside the VIVA HEALTH service area and requires <u>prior</u> <u>authorization</u> or a <u>referral</u> from a participating provider. If <u>prior</u> <u>authorization</u> or a <u>referral</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
If you have a	Facility fee (e.g., hospital room)	\$200 <u>copay</u> /day (Days 1-5)	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
hospital stay	Physician/surgeon fees	No charge	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.vivahealth.com/Group/plans/PLA3}}$ 

What You Will Pay					
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or substance abuse	Outpatient services	\$40 <u>copay</u> /visit	Not covered	Limited to office visits and certain conditions. See <u>plan</u> documents for more information. Partial Hospitalization and Intensive Outpatient Program services require <u>prior authorization</u> for <u>plan</u> to pay for admission. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
services	Inpatient services	\$200 <u>copay</u> /day (Days 1-5)	Not covered except for emergency medical conditions	Limited to hospital inpatient care. Requires <u>prior authorization</u> for <u>plan</u> to pay for admission. If such authorization is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
	Office visits	\$40 copay/delivery	Not covered		
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	No coverage for surrogate pregnancy. <u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests	
	Childbirth/delivery facility services	\$200 <u>copay</u> /day (Days 1-5)	Not covered	and services described elsewhere in the SBC. <u>Deductible</u> does not apply.	
If you need help recovering or have other special health needs	Home health care	10% coinsurance	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
	Rehabilitation services	10% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. Limited to 30 total outpatient visits per calendar year for physical, occupational, and speech therapy for rehabilitation services and 60 inpatient days for rehabilitation. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
	Habilitation services	10% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. Limited to diagnosis of autism, autism spectrum disorder, or pervasive developmental delay physical, occupational, and speech therapy for habilitation services. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Applied behavior analysis is excluded. <u>Deductible</u> does not apply.	
	Skilled nursing care	10% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. Limited to 100 days per lifetime. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/plans/PLA3</u>

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Durable medical equipment	10% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
	Hospice services	No charge	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
	Children's eye exam	No charge	Not covered	Limited to one routine visit per plan year for children ages 0 until age 19. Must use VSP Advantage providers. Go to www.vsp.com/advantage.	
If your child needs dental or eye care	Children's glasses	No charge	Not covered	Limited to children ages 0 until age 19. Available eyewear selected by VSP. Must use VSP Advantage providers. Go to www.vsp.com/advantage.	
	Children's dental check-up	No charge after \$50 deductible	Any amount over Delta Dental PPO contracted rate plus \$50 deductible	Limited to children ages 0 until age 19. See Delta Dental Evidence of Coverage for more information.	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except reconstructive surgery necessary to repair a functional disorder from disease, injury, or congenital anomaly)
- Dental care (Adult)
- Hearing aids
- Infertility treatment (except office visits and tests)
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Routine foot care (Diabetics only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance,

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.vivahealth.com/Group/plans/PLA3

contact: VIVA HEALTH at 1-800-294-7780, the Alabama Department of Insurance at 334-241-4141, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, health insurance available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-294-7780 (TTY: 711). Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-294-7780 (TTY: 711).

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.vivahealth.com/Group/plans/PLA3

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$200
■ Other cost sharing	\$0

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$500		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions \$60			
The total Peg would pay is \$50			

\$12,700

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$200
■ Other <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$1,000	
Coinsurance	\$90	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,110	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$200
■ Other cost sharing	10%/\$200

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

<b>Total Example Cost</b>	\$2,800

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$600