Coverage for: Subscriber and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

www.vivahealth.com/Group/plans/SLT3. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-294-7780 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$9,000/individual or \$18,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care, most drugs, pediatric vision care, and benefits with a copayment.	This <u>plan</u> covers some items and services even if you haven't yet met the deductible amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. \$50/child for pediatric dental care. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$9,000/individual or \$18,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, health care this plan doesn't cover, and out-of-network expenses for non-emergency and non-urgent services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.myvivaprovider.com or call 1-800-294-7780 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May	What You Will Pay			
Medical Event	Need	Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	(You will pay the least) \$35 copay/visit	(You will pay the most) Not covered	Deductible does not apply. Teladoc telehealth Primary/Urgent Care service: \$55/consultation.	
If you visit a health care provider's	Specialist visit	\$50 <u>copay</u> /visit	Not covered	Deductible does not apply. Chiropractic services limited to 25 visits per calendar year. Teladoc telehealth Behavioral Health service: \$50/consultation.	
office or clinic	Preventive care/screening/immunization	No charge	Not covered	Limited to services recommended by federal preventive guidelines. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Deductible does not apply.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	Office visit or facility <u>copay</u> may apply. <u>Deductible</u> applies to genetic testing and x-rays received in the outpatient setting. Genetic testing requires <u>prior authorization</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply to x-rays received in physician's office or non-genetic testing labs.	
	Imaging (CT/PET scans, MRIs)	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Certain imaging tests require <u>prior authorization</u> for <u>plan</u> to pay for them. See <u>plan</u> documents for more information. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
	Tier 1 Drugs (preferred generic drugs)	\$10 copay/prescription (retail); \$24 copay/ prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). No charge for select generic oral contraceptive drugs. Deductible does not apply.	
If you need drugs to treat your illness or condition	Tier 2 Drugs (non- preferred generic drugs)	\$30 <u>copay</u> /prescription (retail); \$65 <u>copay</u> / prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). No charge for select generic oral contraceptive drugs. Deductible does not apply.	
More information about prescription drug coverage is available at	Tier 3 Drugs (preferred brand and non-preferred generic drugs)	\$60 copay/prescription (retail); \$150 copay/ prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the copay . Deductible does not apply.	
www.vivahealth.com	Tier 4 Drugs (non- preferred brand and non-preferred generic drugs)	\$80 copay/ prescription (retail); \$200 copay/ prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the copay . Deductible does not apply.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/plans/SLT3</u>.

Common	Services You May	What You Will Pay			
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Tier 5 Drugs (preferred specialty drugs and non- preferred drugs)	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for drugs. Call 1-800-803-2523. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> must be satisfied before <u>coinsurance</u> applies unless/until the overall <u>out-of-pocket limit</u> is met.	
	Tier 6 Drugs (specialty drugs and non-preferred drugs)	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for drugs. Call 1-800-803-2523. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> must be satisfied before <u>coinsurance</u> applies unless/until the overall <u>out-of-pocket limit</u> is met.	
If you have	Facility fee (e.g., ambulatory surgery center)	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
outpatient surgery	Physician/surgeon fees	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
	Emergency room care	\$500 <u>copay</u> /visit	\$500 <u>copay</u> /visit	Limited to <u>emergency medical conditions</u> . Follow-up care is not covered. See <u>plan</u> documents for more information. <u>Deductible</u> does not apply.	
If you need	Emergency medical transportation	0% <u>coinsurance</u> after <u>deductible</u>	0% <u>coinsurance</u> after <u>deductible</u>	Limited to transportation to a hospital.	
immediate medical attention	<u>Urgent care</u>	\$50 <u>copay</u> /visit	\$50 <u>copay</u> /visit	Coverage from non-participating providers is limited to care outside the VIVA HEALTH service area and requires <u>prior</u> <u>authorization</u> or a <u>referral</u> from a participating provider. If <u>prior</u> <u>authorization</u> or a <u>referral</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.	
If you have a hospital stay	Facility fee (e.g., hospital room)	0% <u>coinsurance</u> after <u>deductible</u>	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Outpatient procedures that result in a member being placed in hospital observation will be covered under the outpatient surgery benefit.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/plans/SLT3</u>.

Common	Common Services You May What You Will Pay			
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Physician/surgeon fees	0% <u>coinsurance</u> after <u>deductible</u>	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$50 <u>copay</u> /visit	Not covered	Limited to office visits and certain conditions. See <u>plan</u> documents for more information. Partial Hospitalization and Intensive Outpatient Program services require <u>prior authorization</u> for <u>plan</u> to pay for admission. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> does not apply.
abuse services	Inpatient services	0% <u>coinsurance</u> after <u>deductible</u>	Not covered except for emergency medical conditions	Limited to hospital inpatient care. Requires <u>prior authorization</u> for <u>plan</u> to pay for admission. If such authorization is not obtained, no charges for those services will be covered by the <u>plan</u> .
	Office visits	\$50 copay/delivery	Not covered	
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	No coverage for surrogate pregnancy. <u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC. <u>Deductible</u> does
	Childbirth/delivery facility services	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	not apply to <u>copay</u> .
	Home health care	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .
If you need help recovering or have	Rehabilitation services	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. Limited to 30 total outpatient visits per calendar year for physical, occupational, and speech therapy for rehabilitation services and 60 inpatient days for rehabilitation. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .
other special health needs	Habilitation services	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. Limited to diagnosis of Autism, Autism Spectrum Disorder, or Pervasive Developmental Delay for physical, occupational, and speech therapy for habilitation services. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Applied behavior analysis is excluded.
	Skilled nursing care	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. Limited to 100 days per lifetime. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .

^{*} For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.vivahealth.com/Group/plans/SLT3}}$.

Common Services You May What You Will Pay				
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	0% <u>coinsurance</u> after <u>deductible</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .
	Hospice services	No charge	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .
	Children's eye exam	No charge	Not covered	Limited to one routine visit per plan year for children ages 0 until age 19. Must use VSP Advantage providers. Go to www.vsp.com/advantage.
If your child needs dental or eye care	Children's glasses	No charge	Not covered	Limited to children ages 0 until age 19. Available eyewear selected by VSP. Must use VSP Advantage providers. Go to www.vsp.com/advantage.
	Children's dental check-up	No charge after \$50 deductible	Any amount over Delta Dental PPO contracted rate plus \$50 deductible	Limited to children ages 0 until age 19. See Delta Dental Evidence of Coverage for more information.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except reconstructive surgery necessary to repair a functional disorder from disease, injury, or congenital anomaly)
- Dental care (Adult)
- Hearing aids
- Infertility treatment (except office visits and tests)
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic care

• Routine foot care (Diabetics only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance,

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/plans/SLT3</u>.

contact: VIVA HEALTH at 1-800-294-7780, the Alabama Department of Insurance at 334-241-4141, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-294-7780. Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-294-7780.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.vivahealth.com/Group/plans/SLT3.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$9,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	100%
■ Other coinsurance	100%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$7,100	
Copayments	\$60	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$7,220	

\$12,700

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$9,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	100%
■ Other <u>coinsurance</u>	100%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

Total Example Cost \$5,600

In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$1,300
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,320

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$9,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	100%
Other cost sharing	\$500/100%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example Mia would nave		

in tins example, ima would pay.		
Cost Sharing		
Deductibles	\$1,700	
Copayments	\$500	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,200	