This Pharmacy Directory was updated on 01/2019. For more recent information or other questions, please contact Viva Medicare Member Services at 1-800-633-1542 or, for TTY users, 711, Mon – Fri, from 8am - 8pm (Oct 1 – Mar 31, seven days a week, 8am - 8pm), or visit www.VivaHealth.com/Medicare.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.VivaHealth.com/Medicare. You may also call Member Services for updated provider information.

Viva Medicare is an HMO plan with a Medicare contract and a contract with the Alabama Medicaid Agency. Enrollment in Viva Medicare depends on contract renewal.
Introduction

This booklet provides a list of VIVA MEDICARE’s network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and VIVA MEDICARE Extra Value’s formulary.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under VIVA MEDICARE Extra Value only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 01/01/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery service. For more information, please contact us or see the mail order section of this pharmacy directory.

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<tr>
<th>Retail Pharmacy Name</th>
<th>Address</th>
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<td>Fairhope Pharmacy†</td>
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+ Pharmacy provides an extended (up to 90 days) supply of some medications. H0154_mcdoc2074A_C_08/28/2018
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**PHARMACIES PROVIDE AN EXTENDED SUPPLY OF SOME MEDICATIONS**
**Crenshaw**

- **B & B Discount Drugs†**: 98 S Forest Ave, Luverne, AL 35049
- **Crenshaw Drugs Inc†**: 1440 S Forest Ave, Luverne, AL 35049
- **Foster Drug Company Inc†**: 1554 S Forest Ave, Luverne, AL 35049
- **Rite Aid†**: 1402 S Forest Ave, Luverne, AL 35049

**Cullman**

- **Blue & Gray Drugs†**: 804 Main St Ne, Hanceville, AL 35077
- **Borden Family Pharmacy†**: 3190 Alabama Hwy 157, Cullman, AL 35058
- **Cullman Discount Pharmacy†**: 1407 2nd Ave Sw, Cullman, AL 35055
- **Cullman Regional Med Ctr Op Phy†**: 1912 Alabama Hwy 157, Cullman, AL 35058
- **CVS Pharmacy†**: 610 2nd Ave Nw, Cullman, AL 35055
- **CVS Pharmacy†**: 303 N Main St, Hanceville, AL 35077
- **CVS Pharmacy†**: 1906 Cherokee Ave Sw, Cullman, AL 35055
- **Ed Holcombe Discount Pharmacy†**: 106 2nd Ave Sw, Cullman, AL 35055
- **Good Hope Pharmacy†**: 1147 County Rd 437, Cullman, AL 35055
- **Grand Pointe Healthmart Phy†**: 2045 2nd Ave Nw, Cullman, AL 35058
- **Hanceville Drug Company LLC†**: 101 Commercial St S, Hanceville, AL 35077
- **Heritage Pharmacy†**: 1701 Main Ave Sw Ste C, Cullman, AL 35057
- **Heritage Phcy Of Dodge City†**: 561 Al Highway 69 S, Hanceville, AL 35077
- **Hopper's Family Pharmacy†**: 7467 Al Highway 69 N, Cullman, AL 35058
- **Hospital Discount Pharmacy West†**: 1201 4th St Sw, Cullman, AL 35055
- **Hospital Discount Pharmacy†**: 209 4th Ave Ne, Cullman, AL 35055
- **Hospital Discount Phcy East†**: 1557 3rd St Ne, Cullman, AL 35055

**Lakeside Pharmacy†**: 445 Al Highway 69 S Ste D, Hanceville, AL 35077

- **Mewains Pharmacy†**: 1910 Main Ave Sw, Cullman, AL 35055
- **Medical Arts Apothecary†**: 124 7th St Sw, Cullman, AL 35055
- **Murphy's Pharmacy†**: 11069 Us Hwy 278 E, Holly Pond, AL 35083
- **Publix Pharmacy†**: 1104 Cullman Shopping Ctr Nw, Cullman, AL 35055
- **Specialty Pharmacy†**: 3104 Alabama Hwy 157, Cullman, AL 35058
- **The Woodlands Pharmacy†**: 1824 Main Ave Sw, Cullman, AL 35055
- **TPB**: 1800 Al Hwy 157 Ste 101, Cullman, AL 35055
- **Village Discount Drugs Cullm†**: 1726A Cherokee Ave, Cullman, AL 35055
- **Walgreens†**: 1700 2nd Ave Sw, Cullman, AL 35055
- **Walgreens†**: 444 2nd Ave Nw, Cullman, AL 35055
- **Walmarb Pharmacy†**: 5601 Al Highway 157, Cullman, AL 35058
- **West Point Family Pharmacy†**: 1784 Alabama Hwy 157, Vinemont, AL 35179

**Dale**

- **Buy-Rite Drugs†**: 591 S Union Ave, Ozark, AL 36360
- **Center Drugs Of Daleville†**: 181 Highway 84 W, Daleville, AL 36322
- **CVS Pharmacy†**: 176 Andrews Ave, Ozark, AL 36326
- **Dale Pharmacy†**: 1548 S Us Highway 231 Ste A6, Ozark, AL 36320
- **Jacks Discount Drugs†**: 15073 S Us Highway 231, Midland City, AL 36350
- **Progressive Pharmacy†**: 1970 Andrews Ave, Ozark, AL 36350
- **Walmarb Pharmacy†**: 1537 S Us Highway 231, Ozark, AL 36358

**DeKalb**

- **C & H Discount Drugs†**: 1702 Glenn Blvd Sw, Fort Payne, AL 35968
- **C & H Discount Drugs†**: 1516 Gault Ave N, Fort Payne, AL 35967
- **Camp Drugs LLC†**: 1771 Al Highway 75, Henagar, AL 35978
- **Collinsville Drug†**: 588 S Valley Ave, Collinsville, AL 35641
- **Crossville Drugs†**: 15192 Al Highway 68, Crossville, AL 35971
- **Fyffe Pharmacy†**: 45 Blackwell St, Fyffe, AL 35971
- **Geraldine Drugs†**: 45 Richey St, Geraldine, AL 35974
- **Haymon Drugs, Inc†**: 144 West Main St, Rainsville, AL 35976
- **I.H.S. Pharmacy†**: 504 McCurdy Ave S, Rainsville, AL 35976
- **Ider Discount Drugs†**: 10705 Alabama Hwy 75, Ider, AL 35981
- **Kilgore Express Pharmacy #2†**: 103 Greenhill Blvd Nw, Fort Payne, AL 35967
- **Kilgore Express Pharmacy†**: 1814 Glenn Blvd Sw, Fort Payne, AL 35964
- **Kilpatrick Pharmacy†**: 415 County Rd 179, Crossville, AL 35972
- **Pharmacy Partners LLC†**: 1248 Main St, Fyffe, AL 35971
- **Rainesville Drugs†**: 503 Main St W, Rainsville, AL 35968

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The Drug Store† 464 N Dean Rd Auburn AL 36830 (334) 821-4493
Thomas Pharmacy† 1713 Pepperril Pkwy Opelika AL 36801 (334) 745-3632
U Save It Pharmacy† 2463 Lee Road Smith Station AL 36877 (334) 297-5955
U-Save Pharmacy #3† 1902 South College Street Auburn AL 36832 (334) 758-2025
Walgreens† 771 E Glenn Ave Auburn AL 36830 (334) 821-8538
Walgreens† 2015 Pepperril Pkwy Opelika AL 36801 (334) 749-3073
Walmart Pharmacy† 171 S College St Auburn AL 36832 (334) 821-2616
Walmart Pharmacy† 2900 Pepperril Pkwy Opelika AL 36801 (334) 745-9356
Walmart Pharmacy† 2047 E University Dr Auburn AL 36830 (334) 821-5423
Winn-Dixie Pharmacy† 1810 Shug Jordan Parkway Auburn AL 36832 (334) 826-3842
Winn-Dixie Pharmacy† 1617 S College St Auburn AL 36832 (334) 826-3842
Winn-Dixie Pharmacy† 1441 Fox Run Pkwy Opelika AL 36801 (334) 741-4510

Haynesville Drug A # Foster Drug Co Inc† 12 Lafayette St Hayneville AL 36040 (205) 548-5315

Big Bear Discount Drugs† 203 West Lee St Tuskegee AL 36083 (334) 727-2150
CVS Pharmacy† 202 W Martin Luther King Hwy Tuskegee AL 36083 (334) 727-6586
Tuskegee Quality Pharmacy† 707 W Martin Luther King Hwy Tuskegee AL 36083 (205) 333-4063

Advanced Care Pharmacy† 580 Providence Park Dr Mobile AL 36605 (251) 341-0071
Bauer’s Drug Inc† 718 Dauphin Island Pkwy Mobile AL 36606 (251) 471-5326
Bayou Pharmacy† 12855 Padgett Switch Rd Irvington AL 36544 (251) 824-7979
Benzer Pharmacy† 3170 Dauphin St Mobile AL 36606 (251) 471-1112
Christopher Pharmacy LLC† 590 Schillinger Rd S Mobile AL 36605 (251) 288-6414
Citrinelle Drug Company† 13240 N Mobile St Citronelle AL 36522 (251) 866-5252
Conwell’s Pharmacy† 10855 Dauphin Island Pkwy Theodore AL 36582 (251) 973-0805
Costco Pharmacy† 1450 Tingle Cir W Mobile AL 36606 (251) 308-7400
CVS Pharmacy† 4881 Schillinger Rd S Mobile AL 36619 (251) 661-0135
CVS Pharmacy† 4453 Old Shell Rd Mobile AL 36608 (251) 344-9700
CVS Pharmacy† 3100 Dauphin Island Pkwy Mobile AL 36605 (251) 471-2591
CVS Pharmacy† 2550 Dauphin St Mobile AL 36606 (251) 471-1573
CVS Pharmacy† 3445 Saint Stephens Rd Mobile AL 36612 (251) 457-0870
CVS Pharmacy† 2280 Dr Martin L King Jr Ave Mobile AL 36617 (251) 471-6224
CVS Pharmacy† 9151 Moffett Rd Semmes AL 36575 (251) 649-2206
CVS Pharmacy† 3201 Airport Blvd Unit L Mobile AL 36606 (251) 471-9768
CVS Pharmacy† 1924 N 3rd St Citronelle AL 36522 (251) 866-9523
CVS Pharmacy† 1401 HILLCrest Rd Mobile AL 36605 (251) 633-7298

CVS Pharmacy† 7081 Airport Blvd Mobile AL 36608 (251) 342-0948
CVS Pharmacy† 900 Government St Mobile AL 36604 (251) 432-8330
CVS Pharmacy† 10115 Grand Bay Wilmer Rd S Grand Bay AL 36541 (251) 865-6128
CVS Pharmacy† 790 Schillinger Rd S Mobile AL 36505 (251) 767-5112
CVS Pharmacy† 7101 Cottage Hill Rd Mobile AL 36505 (251) 631-6262
CVS Pharmacy† 664 Schillinger Rd S Mobile AL 36505 (251) 776-7745
CVS Pharmacy† 13900 N Wintzell Ave Bayou La Batre AL 36609 (251) 824-3926
CVS Pharmacy† 3932 Cottage Hill Rd Mobile AL 36609 (251) 661-5028
CVS Pharmacy† 24 Saraland Blvd N Saraland AL 36571 (251) 675-2474
Dawes Pointe Pharmacy† 8650 Cottage Hill Rd Ste 101 Mobile AL 36605 (251) 607-9800
Deuel Drug Store Inc† 2120 Pine Ave Mobile AL 36607 (251) 478-7867
Ecm Home Health Services Inc† 7856 Westpark Dr Ste C Mobile AL 36605 (251) 445-0033
Family Pharmacy Of Spring Hill† 4415 Old Shell Rd Mobile AL 36608 (251) 200-1053
Franklin Primary Pharmacy† 1320 Dr Martin L King Jr Ave Mobile AL 36603 (251) 432-0663
Fred’s Pharmacy† 12120 N Wintzell Ave Bayou La Batre AL 36609 (251) 824-1702
Genoa-Qol Healthcare† 2456 HILLCrest Rd Bldg B Ste D Mobile AL 36605 (251) 665-4541
Grand Bay Pharmacy† 12475 Us Highway 90 Grand Bay AL 36541 (251) 865-5555
Health Clinic Pharmacy† 251 N Bayou St Mobile AL 36603 (251) 690-8817
HPC International† 63 S Royal St Ste 800 Mobile AL 36602 (251) 441-1990
Ih Rxus Store† 5 Mobile Infirmary Cir Mobile AL 36607 (251) 435-3337
Integrated Healthcare Pharmacy† 2400 Gordon Smith Dr Mobile AL 36617 (251) 450-5999
Ladas Pharmacy† 1050 S Broad St Mobile AL 36603 (251) 432-5601
Mc Conaghy Drug Store† 5565 Highway 43 Satsuma AL 36572 (251) 675-2070
Medchoice Pharmacy Services, LLC† 1 Southern Way Mobile AL 36619 (251) 544-9500
Medical Village Pharmacy† 426 S Craft Hwy Chickasaw AL 36611 (251) 436-4723
Midtown Pharmacy† 2152 Airport Blvd Ste 106 Mobile AL 36606 (251) 479-4244
Mount Vernon Pharmacy† 13930 Highway 43 Mount Vernon AL 36550 (251) 829-6648
NPMC† 2601 Emogene Ste B Mobile AL 36606 (251) 476-1866
Pharmacy Services Of Mobile LLC† 747 Lakeside Dr Mobile AL 36603 (251) 338-0519
Providence Medical Office Pharmacy† 6701 Airport Blvd Ste B124 Mobile AL 36608 (251) 633-2860
Publix Pharmacy† 2370 HILLCrest Rd Unit J Mobile AL 36695 (251) 661-5355
Publix Pharmacy† 4628 Airport Blvd Mobile AL 36608 (251) 341-5749
Publix Pharmacy† 100 N Florida St Mobile AL 36607 (251) 509-0384
Rite Aid† 130 S Ann St Mobile AL 36604 (251) 432-8464
Rite Aid† 5440 A Hwy 90 W Mobile AL 36619 (251) 660-8414
Rite Aid† 4793 Saint Stephens Rd Prichard AL 36613 (251) 457-6666
Rite Aid† 5301 Moffett Rd Ste 100 Mobile AL 36618 (251) 380-3181

† Pharmacy provides an extended (up to 90 days) supply of some medications.
Jones Drugs† 59 West Fairview Ave Montgomery AL 36105 (334) 676-2900
Me Apothecary† 4145 Carmichael Rd Ste A Montgomery AL 36106 (334) 273-2281
Medical Advocacy And Outreach† 2900 Mcgehee Rd Montgomery AL 36111 (334) 398-9628
Paragon Infusion† 5331 Perimeter Pkwy Montgomery AL 36116 (888) 588-1072
Paris Pharmacy Inc† 1332 Mulberry St Ste A Montgomery AL 36106 (334) 264-4116
Pharmacy Care Associates† 545 Cotton Gin Rd Montgomery AL 36117 (334) 399-3466
Publix Pharmacy† 4045 Atlanta Hwy Montgomery AL 36109 (334) 260-7788
Publix Pharmacy† 7076 Atlanta Hwy Montgomery AL 36117 (334) 290-4597
Publix Pharmacy† 7700 Vaughn Road Montgomery AL 36116 (334) 290-4922
Publix Pharmacy† 3026 Zelda Rd Montgomery AL 36116 (334) 244-6497
Rite Aid† 6995 Altanta Hwy Montgomery AL 36117 (334) 396-8415
Rite Aid† 101 Perry Hill Rd Montgomery AL 36109 (334) 270-0660
Rite Aid† 1734 Carter Hill Rd Montgomery AL 36106 (334) 263-2818
Rite Aid† 10 W Fairview Ave Montgomery AL 36105 (334) 265-2338
Sam’s Club Pharmacy† 1080 Eastern Blvd Montgomery AL 36117 (334) 277-5454
Southeast Iv Home Care† 241 Winton M Blount Loop Montgomery AL 36117 (334) 279-7000
Specialty Pharmacy Services† 3810 Oak Grove Dr Unit 103 Montgomery AL 36116 (334) 557-0400
Turene Phar Med Co Inc† 355 Industrial Park Blvd Montgomery AL 36117 (334) 244-0200
Walgreens† 2281 E South Blvd Montgomery AL 36116 (334) 268-6788
Walgreens† 6680 Atlanta Hwy Montgomery AL 36117 (334) 409-0611
Walgreens† 3892 Atlanta Hwy Montgomery AL 36109 (334) 270-0977
Walgreens† 2930 Carter Hill Rd Montgomery AL 36106 (334) 262-1169
Walgreens† 3110 Taylor Rd Montgomery AL 36106 (334) 244-0143
Walgreens† 1758 Park Pl Ste 102 Montgomery AL 36106 (334) 240-1537
Walmart Pharmacy† 3801 Eastern Blvd Montgomery AL 36116 (334) 284-2488
Walmart Pharmacy† 6495 Atlanta Hwy Montgomery AL 36117 (334) 272-2043
Walmart Pharmacy† 851 Ann St Montgomery AL 36107 (334) 273-7811
Walmart Pharmacy† 10710 Chantilly Pkwy Montgomery AL 36117 (334) 272-7114
Walmart Pharmacy† 1600 Federal Dr Montgomery AL 36107 (334) 777-8711
Walmart Pharmacy† 8035 Vaughn Rd Montgomery AL 36117 (334) 777-5880
Winn-Dixie Pharmacy† 4724 Mobile Hwy Montgomery AL 36108 (334) 286-8182
Winn-Dixie Pharmacy† 7946 Mobile Rd Montgomery AL 36106 (334) 272-5150

PIKE
Byrd Drug Company Inc† 81 N Court Sq Troy AL 36081 (334) 566-0100
CVS Pharmacy† 100 Us Hwy 231 Troy AL 36081 (334) 566-9324
Dalton Pharmacy† 1412 Elba Hwy Troy AL 36089 (334) 697-2820
Fred’s Pharmacy† 123 S Main St Brundidge AL 36010 (334) 735-8652
Publix Pharmacy† 1147 Us Hwy 231 South Troy AL 36081 (334) 207-2766
Rite Aid† 115 Southland Vill Troy AL 36089 (334) 566-6541
Syncro Drugs† 200 N Three Notch St Troy AL 36081 (334) 566-6260

Walgreens† 100 Elba Hwy Troy AL 36079 (334) 808-4282
Walmart Pharmacy† 1420 Highway 231 S Troy AL 36081 (334) 566-8009

SAINT CLAIR
HMR Of Alabama LLC Pharmacy† 7054 Veterans Pkwy Pell City AL 35125 (205) 427-7295
Argo Pharmacy LLC† 247 Us Hwy 11 Trussville AL 35173 (205) 467-2223
Ashville Drugs† 3767 Us Highway 231 Ashville AL 35953 (205) 594-7088
CVS Pharmacy† 118 Comer Ave Pell City AL 35125 (205) 338-2628
CVS Pharmacy† 2848 Moody Pkwy Moody AL 35004 (205) 640-7166
J’s Pharmacy† 760 Martin St Ste A Pell City AL 35128 (205) 844-4550
Mainstreet Drugs† 2319 Cogswell Ave Pell City AL 35125 (205) 338-4903
Margaret Pharmacy† 145 Jeffery Wilson Dr Odenville AL 35120 (205) 319-1999
Northside Apothecary† 74 Plaza Dr Pell City AL 35125 (205) 814-7727
Odenville Drugs† 140 Council Dr Odenville AL 35120 (205) 692-6930
Parkway Pharmacy† 1021 Crossroads Plaza Dr Moody AL 35004 (205) 640-1881
Pell City Pharmacy† 1027 Martin St S Pell City AL 35128 (205) 338-6080
Publix Pharmacy† 2040 Martin St S Pell City AL 35128 (205) 338-4081
Publix Pharmacy† 2200 Village Dr Moody AL 35004 (205) 340-3237
Ragland Pharmacy Inc† 1560 Main St Ragland AL 35131 (205) 472-2711
Shelton Pharmacy† 37177 Us Highway 231 Ste 4 Ashville AL 35953 (205) 594-3160
Springville Discount Pharmacy† 460 Walker Dr Springville AL 35166 (205) 479-2984
U-Save Pharmacy† 20 Hazelwood Dr Pell City AL 35125 (205) 338-8017
Walgreens† 1839 Ashville Rd Leeds AL 35094 (205) 702-4783
Walgreens† 1649 Martin St N Pell City AL 35125 (205) 338-2319
Walmart Pharmacy† 165 Vaughan Ln Pell City AL 35125 (205) 338-3312
Walmart Pharmacy† 160 Springville Sta Springville AL 35166 (205) 479-3377

SHELBY
Accredo Health Group Inc† 2100 Riverchase Ctr Ste 405 Hoover AL 35244 (205) 987-0778
Accruz Pharmacy† 2633 Valleydale Rd Ste 150 Birmingham AL 35244 (205) 769-6300
Beaumount Pharmacy† 264 Inverness Center Dr Birmingham AL 35242 (205) 991-7711
Birmingham Vital Care† 300 Airport Commons Dr Ste 304 Calera AL 35040 (205) 606-7633
Blair Pharmacy† 81 Weatherly Club Dr Ste A Alabaster AL 35007 (205) 338-3670
Briovax† 1100 Lee Branch Ln Birmingham AL 35242 (205) 995-8388
Brookiere Pharmacy† 205 Buck Creek Pkz Alabaster AL 35007 (205) 566-1200
Chelsea Apothecary† 16688 Highway 280 Chelsea AL 35043 (205) 678-7755
Coram CVS/Sptly Infusion SVC† 300 Riverhills Bus Pk Ste 390 Birmingham AL 35242 (205) 995-8117
Cowart Drug Company† 8320 Highway 31 Calera AL 35040 (205) 668-1723
CVS Pharmacy† 2738 Us Highway 31 South Pellum AL 35768 (205) 666-4582
CVS Pharmacy† 105 Inverness Pk Birmingham AL 35242 (205) 991-2416
CVS Pharmacy† 227 W College St Columbiana AL 35051 (205) 669-3153

+Pharmacy provides an extended (up to 90 days) supply of some medications. H0154_mcdoc2074A_C_08/28/2018
Pharmacy provides an extended (up to 90 days) supply of some medications. You can get prescription drugs shipped to your home through our network mail order delivery service.

For refills of your mail order prescriptions, you have the option to sign up for an automatic refill program. Under this program, we will start to process your next refill automatically when our records show that you should be close to running out of your drug. We will contact you prior to shipping each refill to make sure you are in need of more medication. You can cancel scheduled refills if you have enough of your medication or if your medication has changed. If you choose not to use the auto refill program, please contact us 15 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. To opt out of the automatic refill program, please contact us by calling the number below.

Typically, you should expect to receive your prescription drugs within ten business days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-800-633-1542 or, for TTY users, 711, Mon – Fri, from 8am - 8pm (From Oct 1 – Mar 31, seven days a week, 8am - 8pm), or visit www.VivaHealth.com/Medicare.

<table>
<thead>
<tr>
<th>Mail-Order Pharmacy Name</th>
<th>Address</th>
<th>Hours</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caremark†</td>
<td>P.O. Box 94487 Palatine, IL 60094</td>
<td>Monday - Friday 7:00 a.m. - 9:00 p.m. CST Sat 8:00 a.m. - Noon CST</td>
<td>(866) 788-5146</td>
</tr>
</tbody>
</table>

*Telephone Device for the Deaf (TDD) (800) 231-4403*
**HOME INFUSION PHARMACIES**

Viva Medicare will cover home infusion therapy if:
- Your prescription drug is on the Viva Medicare formulary for your plan or you have a formulary exception;
- Viva Medicare has approved your prescription drug for home infusion therapy;
- Your prescription was written by an authorized prescriber; and
- You get your home infusion therapy services from a Viva Medicare network pharmacy.

**LONG-TERM CARE PHARMACIES**

Residents of a long-term care facility may access their prescription drugs covered under Viva Medicare Extra Value through the facility's long-term care pharmacy or another network long-term care pharmacy.

<table>
<thead>
<tr>
<th>Pharmacy Name</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTauga</td>
<td>842 Peachtree St</td>
<td>Prattville</td>
<td>AL</td>
<td>36066</td>
<td>(334) 365-6502</td>
</tr>
<tr>
<td>baldwin</td>
<td>300 Faulkner Dr</td>
<td>Bay Minette</td>
<td>AL</td>
<td>36507</td>
<td>(864) 815-1816</td>
</tr>
<tr>
<td>pharmerica</td>
<td>9052 Independence Ave</td>
<td>Daphne</td>
<td>AL</td>
<td>36526</td>
<td>(251) 625-6270</td>
</tr>
<tr>
<td>bullock</td>
<td>302 Prairie St N Ste 3B</td>
<td>Union Springs</td>
<td>AL</td>
<td>36089</td>
<td>(334) 730-4729</td>
</tr>
<tr>
<td>main drug store</td>
<td>302 Prairie St N</td>
<td>Union Springs</td>
<td>AL</td>
<td>36089</td>
<td>(334) 738-2020</td>
</tr>
<tr>
<td>Cherokee</td>
<td>697 Cedar Bluff Rd</td>
<td>Centre</td>
<td>AL</td>
<td>35960</td>
<td>(256) 927-5574</td>
</tr>
<tr>
<td>Cullman</td>
<td>1824 Main Ave Sw</td>
<td>Cullman</td>
<td>AL</td>
<td>35055</td>
<td>(256) 739-0095</td>
</tr>
<tr>
<td>I.H.S. Pharmacy</td>
<td>504 Mccurdy Ave S</td>
<td>Rainsville</td>
<td>AL</td>
<td>35986</td>
<td>(256) 638-1060</td>
</tr>
<tr>
<td>pharmacy partners llc</td>
<td>124 Main St</td>
<td>Fyffe</td>
<td>AL</td>
<td>35971</td>
<td>(256) 638-6667</td>
</tr>
<tr>
<td>etowah</td>
<td>7101 Etowah St</td>
<td>Altoona</td>
<td>AL</td>
<td>35952</td>
<td>(205) 589-6557</td>
</tr>
<tr>
<td>genoa-qol healthcare</td>
<td>425 5th Ave Ne Rm 92</td>
<td>Attalla</td>
<td>AL</td>
<td>35954</td>
<td>(256) 413-4455</td>
</tr>
<tr>
<td>parks pharmacy</td>
<td>825 W Meighan Blvd</td>
<td>Gadsden</td>
<td>AL</td>
<td>35901</td>
<td>(334) 420-0191</td>
</tr>
<tr>
<td>Houston</td>
<td>134 Prevatt Rd</td>
<td>Dothan</td>
<td>AL</td>
<td>36301</td>
<td>(334) 699-3858</td>
</tr>
<tr>
<td>Kroger Specialty Infusion Al</td>
<td>2511 Ross Clark Circle</td>
<td>Dothan</td>
<td>AL</td>
<td>36301</td>
<td>(334) 699-3858</td>
</tr>
<tr>
<td>Scott Pharmaceutical</td>
<td>2019 Alexander Dr</td>
<td>Dothan</td>
<td>AL</td>
<td>36301</td>
<td>(334) 792-2717</td>
</tr>
<tr>
<td>Harbin Discount Pharmacy</td>
<td>57 Church St</td>
<td>Birmingham</td>
<td>AL</td>
<td>35213</td>
<td>(205) 871-2196</td>
</tr>
<tr>
<td>Omnicare1</td>
<td>1119 Royal Tower Dr</td>
<td>Homewood</td>
<td>AL</td>
<td>35209</td>
<td>(205) 802-0699</td>
</tr>
<tr>
<td>pharmerica</td>
<td>509 Mineral Trce # 200</td>
<td>Birmingham</td>
<td>AL</td>
<td>35244</td>
<td>(205) 987-7444</td>
</tr>
<tr>
<td>proscri care alabama inc</td>
<td>120 Oxmoor Blvd Ste 120</td>
<td>Birmingham</td>
<td>AL</td>
<td>35209</td>
<td>(205) 769-9771</td>
</tr>
<tr>
<td>senior care phy of birmingham</td>
<td>1424 Montclair Rd Ste 610</td>
<td>Birmingham</td>
<td>AL</td>
<td>35210</td>
<td>(205) 951-3939</td>
</tr>
<tr>
<td>southern pharmaceutical ltc</td>
<td>1950 Crestwood Blvd</td>
<td>Birmingham</td>
<td>AL</td>
<td>35210</td>
<td>(205) 879-5300</td>
</tr>
<tr>
<td>Tara Pharmacy Se LLC†</td>
<td>211 Summit Pkwy Ste 112</td>
<td>Homewood</td>
<td>AL</td>
<td>35209</td>
<td>(205) 916-2267</td>
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**Table:**

<table>
<thead>
<tr>
<th>Pharmacy Name</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Houston</td>
<td>Kroger Specialty Infusion AL†</td>
<td>2511 Ross Clark Circle</td>
<td>Dothan</td>
<td>AL</td>
<td>36301</td>
</tr>
<tr>
<td>Jefferson</td>
<td>UAB Specialty Pharmacy†</td>
<td>601 19th St S 4th Floor Qt</td>
<td>Birmingham</td>
<td>AL</td>
<td>35249</td>
</tr>
<tr>
<td>Solutions Infusion Therapy†</td>
<td>2701 4th Ave S</td>
<td>Birmingham</td>
<td>AL</td>
<td>35233</td>
<td>(205) 251-8676</td>
</tr>
<tr>
<td>ContinuumRx Of Centrl AL LLC†</td>
<td>2 Perimeter Park S #560 East</td>
<td>Birmingham</td>
<td>AL</td>
<td>35243</td>
<td>(800) 665-2850</td>
</tr>
<tr>
<td>Option Care†</td>
<td>2700 Riverchase Ctr Ste 430</td>
<td>Hoover</td>
<td>AL</td>
<td>35244</td>
<td>(205) 987-9401</td>
</tr>
<tr>
<td>Comfort Infusion†</td>
<td>2151 Highland Ave S Ste 250</td>
<td>Birmingham</td>
<td>AL</td>
<td>35205</td>
<td>(205) 443-3450</td>
</tr>
<tr>
<td>Mobile</td>
<td>HPC International†</td>
<td>63 S Royal St Ste 800</td>
<td>Mobile</td>
<td>AL</td>
<td>36602</td>
</tr>
<tr>
<td>NFMC†</td>
<td>2801 Emogene Ste Ste B</td>
<td>Mobile</td>
<td>AL</td>
<td>36606</td>
<td>(251) 476-1866</td>
</tr>
<tr>
<td>Option Care</td>
<td>820 S University Blvd # D-E</td>
<td>Mobile</td>
<td>AL</td>
<td>36609</td>
<td>(251) 544-4454</td>
</tr>
<tr>
<td>Montgomery</td>
<td>Southeast IV Home Care†</td>
<td>241 Winton M Blount Loop</td>
<td>Montgomery</td>
<td>AL</td>
<td>36117</td>
</tr>
<tr>
<td>Paragon Infusion†</td>
<td>5331 Perimeter Pkwy</td>
<td>Montgomery</td>
<td>AL</td>
<td>36116</td>
<td>(251) 586-1072</td>
</tr>
<tr>
<td>Shelby</td>
<td>Coren CVS/Splify Infusion SVCS†</td>
<td>300 Riverhills Bus Pk Ste 390</td>
<td>Birmingham</td>
<td>AL</td>
<td>35242</td>
</tr>
<tr>
<td>Lincare Inc†</td>
<td>283 Cahaba Valley Pkwy N # A</td>
<td>Pelham</td>
<td>AL</td>
<td>35144</td>
<td>(205) 402-2300</td>
</tr>
<tr>
<td>Birmingham Vital Care†</td>
<td>300 Airport Commons Dr Ste 304</td>
<td>Calera</td>
<td>AL</td>
<td>35040</td>
<td>(205) 605-9933</td>
</tr>
<tr>
<td>Bioscrip Infusion Services</td>
<td>2100 Riverchase Ctr Ste 314</td>
<td>Hoover</td>
<td>AL</td>
<td>35444</td>
<td>(205) 842-6730</td>
</tr>
<tr>
<td>Tuscaloosa</td>
<td>Nutritional Parenteral Home Care</td>
<td>500 Paul W Bryant Dr # B</td>
<td>Tuscaloosa</td>
<td>AL</td>
<td>35401</td>
</tr>
</tbody>
</table>
Pharmacy provides an extended (up to 90 days) supply of some medications.

INDIAN HEALTH SERVICE / TRIBAL / URBAN INDIAN HEALTH PROGRAM (I/T/U) PHARMACIES

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through VIVA MEDICARE’s pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

<table>
<thead>
<tr>
<th>Retail Pharmacy Name</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Montgomery VA Clinic Pharmacy</td>
<td>8105 Veterans Way</td>
<td>Montgomery</td>
<td>AL</td>
<td>36117</td>
<td>(334) 272-4670</td>
</tr>
</tbody>
</table>

+ Pharmacy provides an extended (up to 90 days) supply of some medications.
VIVA HEALTH's Civil Rights Coordinator: disability, or sex, you can file a grievance with way on the basis of race, color, national origin, age, disability, or sex. VIVA HEALTH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

VIVA HEALTH:
- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact VIVA HEALTH'S Civil Rights Coordinator.

If you believe that VIVA HEALTH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with VIVA HEALTH'S Civil Rights Coordinator:

Address: 417 20th Street North, Suite 1100
Birmingham, AL, 35203
Phone: 1-800-633-1542 (TTY: 711)
Fax: 205-449-7626
Email: VIVACivilRightsCoord@uabmc.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, VIVA HEALTH’S Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal.

If you need help filing a grievance, VIVA HEALTH can provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex. VIVA HEALTH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, which is available at:


Complaint forms are available at:


Procedure:
- Grievances must be submitted to the Civil Rights Coordinator within 60 days of the date the person filing the grievance becomes aware of the alleged discriminatory action.
- A complaint must be in writing, containing the name and address of the person filing it. The complaint must state the problem or action alleged to be discriminatory and the remedy or relief sought.
- The Civil Rights Coordinator shall conduct an investigation of the complaint. This investigation may be informal, but it will be thorough, affording all interested persons an opportunity to submit evidence relevant to the complaint. The Civil Rights Coordinator will maintain the files and records of VIVA HEALTH relating to such grievances. To the extent possible, and in accordance with applicable law, the Civil Rights Coordinator will take appropriate steps to preserve the confidentiality of files and records relating to grievances and will share them only with those who have a need to know.
- The Civil Rights Coordinator will issue a written decision on the grievance, based on a preponderance of the evidence, no later than 30 days after its filing, including a notice to the complainant of their right to pursue further administrative or legal remedies.
- The person filing the grievance may appeal the decision of the Civil Rights Coordinator by writing to the Chief Administrative Officer within 15 days of receiving the Civil Rights Coordinator's decision. The Chief Administrative Officer shall issue a written decision in response to the appeal no later than 30 days after its filing.

The availability and use of this grievance procedure does not prevent a person from pursuing other legal and administrative remedies, including filing a complaint of discrimination on the basis of race, color, national origin, sex, age or disability in court or with the U.S. Department of Health and Human Services, Office for Civil Rights. A person can file a complaint of discrimination electronically through the Office for Civil Rights Complaint Portal, which is available at:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, TDD: 1-800-537-7697

Complaint forms are available at:


Such complaints must be filed within 180 days of the date of the alleged discrimination.

VIVA HEALTH will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Civil Rights Coordinator will be responsible for such arrangements.

Nondiscrimination Notice: VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. VIVA HEALTH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Nondiscrimination and Language Accessibility Notice:

If you believe that VIVA HEALTH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with VIVA HEALTH’S Civil Rights Coordinator:

Address: 417 20th Street North, Suite 1100
Birmingham, AL, 35203
Phone: 1-800-633-1542 (TTY: 711)
Fax: 205-449-7626
Email: VIVACivilRightsCoord@uabmc.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, VIVA HEALTH’S Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal.
Language Assistance Services:

Spanish
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-633-1542 (TTY: 711).

Traditional Chinese
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-633-1542 (TTY: 711).

Korean
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-633-1542 (TTY: 711)번으로 전화해 주십시오.

Vietnamese

Arabic

German

French
ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-633-1542 (ATS: 711).

Gujarati
ધ્યાન આપો: તમારા ગુજરાતી બોલતા હોવાનો સમસ્ત સહાય સેવાઓ નીચે મૂક્યા હતા ઉપરથી છે. કોલ 1-800-633-1542 (TTY: 711).

Tagalog

Hindi
ध्यान दें: अपने हिंदी बोलते हैं, तो भाषा सहायता सेवाओं के प्रभार से मुक्त आप के लिए उपलब्ध हैं। कॉल 1-800-633-1542 (TTY: 711).

Laotian
ໂປດຊາບ: ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ, ພາສາລາວ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວຍ, ທ້າຍ່ວຍ ທ້າຍ່ວຍ ທ້າຍ່ວyll. 佬 1-800-633-1542 (TTY: 711).

Russian
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-633-1542 (телетайп: 711).

Portugese

Turkish

Japanese
注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-633-1542（TTY: 711）まで、お電話にてご連絡ください。