

PY 2025 Provider Access Matrix

(Updated 12/01/2024)

Commercial Group	General Network	Podiatry	Optometry	Ophthalmology	Pain Mgmt	Dermatology	Rheumatology	Allergy & Immunology	Endocrinology	Chiro	Mental Health	OB/GYN	Peds
Med West ¹ (UAMW & MWHD)	Closed	Open	Open	Open	Open	Open	UAB Only	Open	UAB Only	Open	Open	Open	Open
Montgomery Baptist ² (MONT & MON3)	Closed	Open	Open	Open	Open	Open	Closed	Open	Closed	Open	Open	Closed	Both ²
Montgomery Baptist (MON2 & MON4)	Open	Montgomery Baptist employees who reside outside Montgomery, Elmore, Autauga, Lowndes, Butler, Crenshaw, Pike, Bullock, Macon, and Jefferson counties have access to the entire VIVA HEALTH network (MON2 benefit package – same benefits as MONT but with an open access network).											
VIVA UAB ³	Closed	Open	Open	Open	Open	Closed	Closed	Open	Closed	Open	UAB Only	Closed	Open
Drummond	Open	These plans have 3 networks. The primary network is VIVA HEALTH doctors in Alabama. For that network members pay their standard plan cost-sharing. For doctors in Alabama but not in the VIVA HEALTH network, we cover 80% or 90%, depending on the plan. For doctors outside of the state of Alabama, there are copays for some services and others covered at 100% of UCR.											
HSF and UAB Medicine Enterprise	Open (but tiered)	Certain services have a higher copay for outside of UAB. UAB means UAB Hospital, UAB Women and Infants Center, UAB Highlands, UAB St. Vincent's, The Kirklin Clinic of UAB Hospital, Callahan Eye Foundation, UAB Spain Rehabilitation Center, and all UAB satellite clinics. Med West is not included in the definition of "UAB" for lower cost sharing.											
HCAA-RMC	Open (but tiered)	"RMC" means Regional Medical Center Anniston, Stringfellow Memorial Hospital, and all RMC satellite clinics. The UAB+ network (Tier 2) includes UAB Hospital, UAB Women and Infants Center, UAB Highlands, The Kirklin Clinic of UAB Hospital, Medical West, UAB Callahan Eye Hospital, UAB Spain Rehabilitation Center, all UAB satellite clinics, and Children's of Alabama. The VIVA HEALTH network (Tier 3) includes hospitals and health centers contracted with VIVA HEALTH but outside of RMC and UAB.											
Triton Health (TRI2)	Open (but tiered)	For care delivered outside of Jefferson County, the UAB cost sharing will apply. Inside Jefferson County, UAB cost sharing will apply at UAB Hospital, UAB Women and Infants Center, UAB Highlands, The Kirklin Clinic of UAB Hospital, Medical West, UAB Callahan Eye Hospital, UAB St. Vincent's, UAB Spain Rehabilitation Center, all UAB satellite clinics, and Children's Hospital.											
UAB St. Vincent's	Open (but tiered)	This Plan's tiered provider network includes the physicians associated with the UAB/UAB St. Vincent's network on Tier 1 and the remainder of the entire VIVA HEALTH network on Tier 2. "UAB/UAB St. Vincent's network" means University Hospital, UAB Women and Infants Center, UAB Highlands, The Kirklin Clinic, UAB St. Vincent's, UAB Callahan Eye Hospital, Spain Rehabilitation Center, and all UAB and UAB St. Vincent's satellite clinics. The UAB and UAB St. Vincent's network includes all pediatric care for dependents under age 18 regardless of whether those dependents receive their pediatric care in the VIVA HEALTH (VIVA) network or the UAB and UAB St. Vincent's network. The VIVA HEALTH (VIVA) network includes hospitals and health centers contracted with VIVA HEALTH but outside of UAB and UAB St. Vincent's.											
VIVA Access (UAB)	Open (but tiered)	Coverage is generally cheaper within the more limited UAB network, with the exception of a few limited services where the cost-sharing is the same for both the UAB network and the general VIVA HEALTH network. The lower UAB network cost-sharing applies to all in-network pediatric care for dependents under age 18 regardless of whether those dependents receive their pediatric care in the VIVA HEALTH network or the UAB network. The VIVA HEALTH network includes hospitals and health centers contracted with VIVA HEALTH but outside of UAB. UAB means UAB Hospital, UAB Women and Infants Center, UAB Highlands, UAB St. Vincent's The Kirklin Clinic of UAB Hospital, Medical West, UAB Callahan Eye Hospital, UAB Spain Rehabilitation Center, and all UAB satellite clinics. UAB Network cost-sharing applies to employees in Huntsville, Selma, and Montgomery under benefit package VHU2 even when accessing care in the more expansive VIVA HEALTH network.											
UAB Post-Doctoral	Open	Needs referral for specialists for subscribers and dependents, except for vision and OB/GYN.											

¹**Med West:** All providers who admit to Med West & UAB. UAB means UAB Hospital, UAB Women and Infants Center, UAB Highlands, The Kirklin Clinic of UAB Hospital, UAB Callahan Eye Hospital, UAB Spain Rehabilitation Center, and all UAB satellite clinics.

²**Montgomery Baptist:** All providers who admit to Baptist. Pediatrics is OPEN to UAB, Children's, and The Pediatric Clinic, LLC in Opelika; otherwise, it is CLOSED. The Montgomery Baptist network includes Baptist Medical Center East, Baptist Medical Center South, Prattville Baptist Hospital, and UAB Hospital (including UAB Callahan Eye Hospital, UAB St. Vincent's, and The Kirklin Clinic of UAB Hospital) for inpatient and outpatient care, and the Participating Physicians who admit to these facilities for Physician services. It also includes access to the entire VIVA HEALTH network of optometry and ophthalmology, dermatology, mental health, podiatry, pain management, allergy and immunology, and chiropractic providers.

³**VIVA UAB:** All providers who admit to UAB. "UAB" includes Medical West and UAB St. Vincent's. VIVA UAB members 18 and older may see providers at Medical West or UAB St. Vincent's for any service, open or closed, including OB/GYN. Dependents under 18 may use any VIVA HEALTH participating Hospitals and Physicians, and no referral is required to specialists for dependents under 18. No specialty, open or closed, requires a referral from VIVA HEALTH except for Chiropractic for members 18+. Closed: Physical Medicine and Rehabilitation.

PY 2025 Provider Access Matrix

VIVA MEDICARE Provider System	UAB*	Infirmiry Health	Huntsville (NAMCI)
General Network	Closed	Limited	Limited
Podiatrist	Open	Limited	Open
Optometry	Open	Open	Open
Ophthalmology	Open	Open	Open
Pain Management	Open	Limited	Open
Dermatology	Open	Open	Open
Rheumatology	Open	Limited	Open
Allergy & Immunology	Open	Open	Open
Endocrinology	Open	Limited	Open
Chiropractor	Open	Open	Open
Mental Health	Open	Open	NAMCI
Oral Maxillofacial Surgery	Open	Open	Open
Dermatopathology	Open	Open	Open
Physical Medicine & Rehabilitation	Open	Limited	Open

*VIVA MEDICARE members who have selected a PCP in the UAB provider system will be able to see specialists affiliated with any Medical West and UAB St. Vincent's hospital systems. The member's ID cards will reflect this network change and will have a green stripe. The member does not require a referral to see a specialist within these provider systems. The members may also access hospital care at any of these hospital systems with prior authorization.