



Dear

Thank you for sending back the reply card from our mailer. We want to tell you more about our VIVA MEDICARE plans. I tried to call the phone number on the reply card, but I have not been able to reach you.

I am the local VIVA MEDICARE agent for your area, and I would love to see if a VIVA MEDICARE plan could save you money. You could get extra benefits you don't have now.

Here are some things you should know about VIVA MEDICARE:

- ✓ We have earned a **4-Star Rating or higher** from the Centers for Medicare & Medicaid Services for the last **10 years in a row**.¹
- ✓ We have the **highest members' rating** of any Medicare Advantage plan in Alabama for the last **four years in a row**.²
- ✓ We are a local company that has served Alabama for more than 25 years.
- ✓ Over 50,000 Alabamians on Medicare have joined our plans.³

I have included a flyer that tells more about our plans and benefits. All our plans include coverage for dental, vision, and hearing aids. There is even a fitness benefit and money for over-the-counter health items.

My phone number is Please call me to find out if VIVA MEDICARE is right for you. I look forward to hearing from you soon!

Sincerely,

www.VivaHealth.com/Medicare | 1-888-830-VIVA (8482) (toll-free) | TTY users: 711

Hours: Mon - Fri, 8am - 8pm | Oct 1 - Dec 31: 8 am - 8 pm, 7 days a week

¹Every year, Medicare evaluates plans based on a 5-Star rating system. The Star Ratings referenced are for contract year 2016-2025. ²Based on the 2022-2025 Medicare & You Handbooks for Alabama. ³<http://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/index.html>. VIVA MEDICARE is an HMO plan with a Medicare contract and a contract with the Alabama Medicaid Agency. Enrollment in VIVA MEDICARE depends on contract renewal. VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, color, national origin, age, disability, religion, or sex (including sex characteristics, including interstitial intersex traits; pregnancy or related conditions; sexual orientation; gender identity; and sex stereotypes). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-830-8482 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務. 請致電 1-888-830-8482 (TTY: 711). H0154_mcdoc3655r2A_M_09/30/2024