

# **Saving Patients Money:** Educating physicians and health systems on real-time prescription benefits



## Overview

**CVS Health offers real-time prescription benefits to provide greater visibility to plan member out-of-pocket (OOP) costs and benefit information and help members and their providers make more informed treatment decisions.**

We want to help doctors and members make more informed decisions by ensuring they understand exactly what the member will pay out-of-pocket and being able to see if there are any clinically appropriate lower-cost alternatives covered under the plan.

**Here's how it works** – When physicians write a prescription using their EHR system, for each individual patient they can:

- Know if the drug is covered and the patient's out-of-pocket cost
- See and select clinically appropriate lower-cost brand or generic alternatives
- Know which therapy options require prior authorization (PA) or have other restrictions
- Process a PA in real-time from the EHR – decision in as little as six seconds

Unfortunately, prescribers may not know this capability exists. **That's where you come in.** We created a toolkit with materials you can use to educate physicians in your network on the availability and value of real-time prescription benefits.

The material in this kit can be **customized with your logo or co-branded with CVS Health**. Your Account team will work with you to determine which components you would like to use. They will then work with our marketing team to insert the correct logos and provide you with print-ready files so you can begin sharing this information with prescribers.



# Saving Patients Money

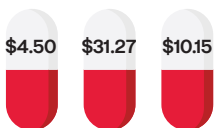
Real-Time Prescription Benefits Information at the Point of Care



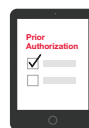
**Get more affordable medications to your patients faster.** When you write a prescription using your electronic health record (EHR) system, for each individual patient you can instantly:



Know if the drug is covered and the patient's out-of-pocket cost



See up to five clinically appropriate lower-cost brand or generic alternatives



Know if a therapy requires prior authorization (PA) or has other restrictions



Process a PA in real-time from the EHR – decision in as little as six seconds

**Find out if your EHR is enabled for real-time prescription benefits.**

See other side for details.



The following systems and versions are providing real-time prescription benefits. There's no charge for the service; however, you will need the latest version of your EHR.

#### EHR Systems and Versions Enabled

- AdvancedMD AdvancedEHR
- Allscripts Professional
- Aprima (v2016 – 16.0.1612.2146)
- Cerner Millennium (v2015.01.25)
- Claimat
- Comtron Medgen EHR
- eMedicalNotes (v3.0)
- Enabledoc Enablemypractice EHR
- Epic EpicCare (Epic2018)
- MD Office Manager GeeseMed EHR
- Medical Office Solutions Adaptamed
- MedNet Medical Solutions emr4MD
- Modernizing Medicine EMA
- MTBC ChartsPro
- Office Ally EHR 24/7
- Practice Fusion
- Quest Quantum EHR
- Waiting Room Solutions WRS Health (v5.0)

#### e-Prescribing Solutions Enabled

- Allscripts ePrescribe
- DrFirst
- eazyScripts (v3.0)
- InstantDx OnCallData (v5.0)
- MD Toolbox

#### Specialty Portal/Hub Solutions Enabled

- Asembia
- United Biosource
- VirMedica



#### Don't see your EHR vendor or version listed?

Contact your EHR vendor or your EHR system administrator to request real-time prescription benefits information.

#### Not on the latest version?

Contact your EHR vendor or your EHR system administrator to ensure real-time prescription benefits information will be included in your next upgrade. For Epic users, contact your Epic account manager to confirm your 2019 upgrade go-live date and determine whether additional interfaces are needed.

#### Having trouble accessing real-time benefits information in your EHR?

Contact your EHR vendor or system administrator.

Savings will vary based upon a variety of factors including things such as plan design, demographics and programs implemented by the plan. CVS Health uses and shares data as allowed by applicable law, and by our agreements and our information firewall. This page contains trademarks or registered trademarks of CVS Pharmacy, Inc. and/or one of its affiliates. ©2019 CVS Health. All rights reserved. 106-47195B 102119

# Saving Patients Money

Real-Time, Patient-Specific  
Prescription Benefits Information  
at the Point of Prescribing



 **CVS Health.**

## Saving Patients Money

Real-Time, Patient-Specific Prescription Benefits Information at the Point of Prescribing

CVS Health

Cost is a key issue for patients and remains a common barrier to adherence

**83%** of Americans said they were concerned about the impact of rising prescription drug prices<sup>1</sup>

In one survey **84%** of Americans said it would be helpful to know their Rx cost before they go to the pharmacy<sup>2</sup>

Helping patients reduce out-of-pocket (OOP) costs could help them stay on track with their therapy regimen

## Real-Time Prescription Benefits Provide:

- Proven savings for your patients
- Up-to-the-minute information based on the patient's specific plan design and coverage
- Database of clinically mapped brand and generic alternatives

With a more complete picture of your patient's costs as well as coverage and restrictions such as prior authorization (PA), you can simplify and streamline your prescribing process.

## Patient-Specific, Actionable Information

When you write a prescription, for each individual patient, you can instantly:

- ✓ Know if the drug is covered and the patient's OOP cost
- ✓ See clinically appropriate lower-cost brand and generic alternatives
- ✓ Know which therapy options require prior authorization or have other restrictions

Now you can see clinically appropriate lower-cost brand and generic alternatives that match the originally searched drug in terms of clinical efficacy and dosage strength, and have equal or better formulary placement — along with OOP costs based on where the member is in their deductible.

## Is Your EHR Enabled for Real-Time Prescription Benefits Information?

The following EHR systems and versions, and provider portals are enabled for real-time prescription benefits:

EHR Systems and Versions Enabled	e-Prescribing Solutions Enabled
AdvancedMD AdvancedEMR	Allegro ePrescribe
Athenahealth	Ally
Apigee (2018-10-01-2019-01-01)	AnyScript (3.0.0)
Cerner Millennium (2018.0.0.0.0.0.0)	InterScript On-Call (3.0.0)
Clinal	MD Tools
CompuLink (2018-01-01)	<b>Specialty Portal/Hub Solutions Enabled</b>
Emblem360 Endurance (2018-01-01)	Aurora
Epic (2018-01-01)	United Bioscience
MD Office Manager (2018-01-01)	Unimedic
Medical Office Solutions (2018-01-01)	
MediConnect (2018-01-01)	
Moderna Medical Solutions (2018-01-01)	
MyMD Connect	
Office Ally (2018-01-01)	
Practice Fusion	
Quest Customer Care	
Wellness Room Solutions (2018-01-01)	

## Accessing Real-Time Prescription Benefits Information

Don't see your EHR or provider portal listed?

- Contact your EHR vendor or your EHR system administrator to request real-time prescription benefits information

Not on the latest version?

- Contact your EHR vendor or your EHR system administrator to ensure real-time prescription benefits information will be included in your next upgrade
- For Epic users, contact your Epic account manager to confirm your 2020 upgrade go-live date and determine whether additional interfaces are needed

Having trouble accessing real-time prescription benefits?

- Contact your EHR vendor or system administrator

Help your patients save money on their prescriptions with EHR access to patient-specific drug coverage and OOP costs. Find out if your EHR provides real-time prescription benefits information. There's no charge for the service; however, you will need the latest version of your EHR.

<sup>1</sup> CVS Health Morning Consult poll, Feb 29-28, 2018.  
<sup>2</sup> CVS Health Morning Consult poll, July 29-28, 2018.

The Morning Consult poll was conducted from July 29-28, 2018, among a national sample of 2,200 registered voters. The interviews were conducted online and the data were weighted to approximate a target sample of registered voters based on age, race/ethnicity, gender, educational attainment, and region. Results from the full survey have a margin of error of plus or minus 3 percentage points.

CVS Health uses and shares data as allowed by applicable law, and by our agreements and our information framework.

This page contains trademarks or registered trademarks of CVS Pharmacy, Inc. and/or one of its affiliates.

©2018 CVS Health and/or one of its affiliates. All rights reserved. 106-48105N 120919

CVS Health. Patient Solutions