

Improve Health and Wellness with Your Hearing Aid Benefit

Welcome to **NationsHearing®**! As a valued **VIVA MEDICARE** member, you have a hearing aid benefit that gives you everything you need to manage your hearing health.

YOUR BENEFIT INCLUDES:



An Annual Hearing Test with No Out-Of-Pocket Cost

Taking your hearing test is easy:

- Call **877-209-5189 (TTY: 711)** to speak with a Member Experience Advisor who will schedule your hearing test with a local hearing aid provider
- Visit **VIVA.NationsBenefits.com/Hearing** to take your hearing test online

You can use a computer, tablet, or smartphone. All **VIVA HEALTH** Cafés have free Wi-Fi you can use. Visit **VivaHealth.com/Medicare/Cafes** to find the café closest to you. The Dothan, Hoover, Montgomery, and Mobile **VIVA HEALTH** Cafés have a Digital Hearing Center that lets you take your hearing test right in the café.



Great Service

Going above and beyond with:

- Quality care from a hearing aid provider in your area
- A dedicated team of Member Experience Advisors



You have a choice between prescription hearing aids or over-the-counter (OTC) hearing aids.

Prescription hearing aids come with:

- 60-day trial period from date of fitting, 100% money-back guarantee
- Three-year manufacturers' repair warranty
- Three follow-up visits to make sure you are happy!¹
- Three years of batteries included²

Note: Prescription hearing aids can be bought for one ear or both ears.

OTC hearing aids do not need a hearing exam and come with:

- 60-day, 100% money back trial period from date of purchase
- Rechargeable technology
- 1 - 3 year limited manufacturer's warranty, depending on the technology level

Note: OTC hearing aids bought through NationsHearing are only sold in pairs.

You can choose OTC hearing aids (pair) or prescription hearing aids – not both.

CALL TODAY OR GO ONLINE TO GET STARTED!

Why Hearing Health is Important

Poor hearing affects every area of your life. Studies have linked untreated hearing loss to dizziness, falls, relationship problems, and safety risks.³ The good news is that around 95% of people with hearing loss could benefit from wearing hearing aids.⁴ That's why providers in our network work with you to choose hearing aids that meet your lifestyle needs.

Use your hearing aid benefit to connect with the world around you.

State-of-the-Art Technology

Hearing technology has improved over the years. Today's hearing aids have features made for your comfort that are easy to use.



Hearing Hunt App

The game uses sound clues that ask you to listen and find hidden words. You earn rewards and get healthy hearing tips. For the best experience, pair with Bluetooth® hearing aids.

Download today!



GET STARTED TODAY!

To find out more about your hearing aid benefit, call NationsHearing at **877-209-5189 (TTY: 711)** or visit **VIVA.NationsBenefits.com/Hearing**

Member Experience Advisors are ready to take your call from 8 a.m. - 8 p.m. every day, except when closed for federal holidays. Language support services are available free of charge.



¹ Within the first year of fitting date.

² Not applicable to the purchase of rechargeable hearing aid models.

³ "Hearing Loss: A Common Problem for Older Adults." National Institute on Aging, U.S. Department of Health and Human Services, www.nia.nih.gov/health/hearing-loss-common-problem-older-adults.

⁴ "Quick Statistics About Hearing." National Institute of Deafness and Other Communication Disorders, U.S. Department of Health and Human Services, 1 Apr. 2021, www.nidcd.nih.gov/health/statistics/quick-statistics-hearing.

VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 1-800-633-1542 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電