



Flex Card **In-Network** **Retail Locations**



Need to order from home?

You can also order from NationsBenefits directly.



Order By Phone:

Call **877-209-5189**
(TTY: 711)

7 days a week, 8 am - 8 pm,
except when closed for
federal holidays



Order Online:

Order online by going to
Viva.NationsBenefits.com



Order By Mail:

Fill out and return the
order form in your catalog

Your plan comes with a flex card to use to buy groceries and over-the-counter (OTC) items, like bandages, vitamins, or heating pads at these in-network stores in Alabama:

- Walmart
- CVS
- Kroger
- Rite Aid
- Walgreens
- Beasley's Pharmacy:
 - Vernon, AL
- Sulligent Drug:
 - Sullignet, AL
- Gateway Foodland:
 - Double Springs, AL
 - Fosters, AL
 - Jasper, AL
 - Moulton, AL
 - Winfield, AL
 - Woodstock, AL
- *More stores being added this year!*

If you don't want to go to an in-network store to use your flex card, you can have groceries and OTC items shipped to your home by ordering from NationsBenefits. Pick out items from the Special Over-the-Counter (OTC) and Grocery Catalog and order over the phone, online, or by mail.

The Flex Card is a monthly benefit for HMO D-SNP members. You must have both Medicare and Medicaid to qualify for an HMO D-SNP plan and the Flex Card benefit. VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800- 633-1542 (TTY: 711). 注意:如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-633-1542 (TTY: 711). H0154_mcdoc4033A_C_10/25/2023