



PROVIDER NEWSLETTER | WINTER 2025



New 2026 Pharmacy Benefit

As of January 1, 2026, our VIVA MEDICARE members will be able to fill their prescriptions for 100-day supplies at their pharmacy*. We hope this can improve our members' ability to access their medication. When writing prescriptions for your VIVA MEDICARE members in 2026, please consider writing for a 100-day supply when you feel it may be appropriate.

***Please note** that specialty medications and some controlled substances may not be filled for 100-day supplies.

Coming Soon: Online Provider Application

We are pleased to announce that after the first of the year, our provider network will have access to a digital application through our [Provider Website](#). Additional information and instructions will be shared in the coming weeks. We look forward to enhancing your application experience with a faster, more efficient digital submission platform.

Medicare's Upcoming Open Enrollment Period

The Medicare Advantage Open Enrollment Period (MA OEP) is available from January 1 to March 31 to beneficiaries who are already enrolled in a Medicare Advantage plan as of January 1. During this enrollment period, beneficiaries can make a one-time change to go to another Medicare Advantage plan or Original Medicare (and make a coordinating change to add or drop Part D prescription drug coverage).

If your patients would like more information about the VIVA MEDICARE plans available in their county, please ask them to call:

1-888-830-8482 (toll-free) | TTY: 711

8am - 8pm, Monday - Friday (Oct 1 - Dec 31: 8am - 8pm, 7 days a week)

Or visit us online at www.VivaHealth.com/Medicare

