## VIVA MEDICARE 2024 Calendar

## VISIT US AT ONE OF OUR VIVA HEALTH Cafés

## The VIVA HEALTH Cafés are in Alabama neighborhoods across the state.

Attend a café event, stop by to ask a question, or get help signing up for the member portal, NationsBenefits, home delivery pharmacy, and much more.





**DOTHAN** Southeast Health Medical Center 1118 Ross Clark Cir., Ste. 101 Dothan, AL 36301

334-259-8482

**MOBILE** 3059 Dauphin St. Mobile, AL 36606 **251-380-2222**  FLORENCE

North Alabama Medical Center 1751 Veterans Dr., Ste. 290 Florence, AL 35630

256-787-8482

#### MONTGOMERY

8101 Decker Lane, Ste. C Montgomery, AL 36117 **334-272-8882** 

## HOOVER

1550-K Montgomery Hwy. Birmingham, AL 35216 **205-978-4911** 

#### BIRMINGHAM CORPORATE OFFICE

417 20th St. N, Ste. 100 Birmingham, AL 35203 **205-933-8482** 

Hours: Monday - Friday, 8am - 5pm (Closed for lunch, 1pm - 2pm, except for October 1 - December 7.)

Visit us online at VivaHealth.com/Medicare/Cafes

# January

"The best and most beautiful things in the world cannot be seen or even touched-they must be felt with the heart."

– Helen Keller, Writer, Born in Tuscumbia, AL

Start the new year off right by seeing your Primary Care Physician (PCP) for your Annual Wellness Visit. Your PCP is the doctor who manages your care. His or her name and phone number are on your VIVA MEDICARE ID card. Call today to make your appointment.

Your Annual Wellness Visit is covered by your VIVA MEDICARE plan at no cost to you. This is a great time to have one-on-one time with your doctor to talk about the drugs you're taking, any problems you're having, and tests or screenings you need to be as healthy as you can.

## Notes + To Dos

<b>Reminder:</b>	Dental	Allowance	Renefit

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You have a dental allowance to use this year for cleanings, fillings, implants, and much more.

Find a network dentist near you by going online to vivahealth.com/medicare/provider-search or call Member Services at 833-760-0657 (TTY: 711).

## • VIVA MEDICARE

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Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		<b>O1</b> New Years Day	02	03	04	05	06
3	07	VIVA HEALTH offices closed	09	10	11	12	13
8	14	15	16	17	18	19	20
	21	Martin Luther King Jr. Day	23	24	25	26	27
				bout your 2024 benefits -			
3	28	29	30	31		December           S         M         T         W         T         F         S           1         2         1         2         1         2           3         4         5         6         7         8         9           10         11         12         13         14         15         16           17         18         19         20         21         22         23           24         25         26         27         28         29         30	February           S         M         T         W         T         F         S           1         2         3         1         2         3           4         5         6         7         8         9         10           11         12         13         14         15         16         17           18         19         20         21         22         23         24           25         26         27         28         29         14
🔇 Refill y	your pillbox	*	tu I			31	

# February

## "Life is fragile. We're not guaranteed a tomorrow, so give it everything you've got."

- Tim Cook, CEO of Apple, Inc., Born in Robertsdale, AL

It's American Heart Month! Keeping your blood pressure under control is one of the best ways to lower your risk of a heart attack or stroke. To do this:

- Lower your stress level
- Exercise
   Stop smoking
- Eat a heart-healthy diet with fruits and vegetables
- Stay away from foods that have a lot of salt

## Notes + To Dos

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## Reminder: Over-the-Counter Benefit

## If you don't have a blood pressure monitor

in your home, you can order one using your over-the-counter allowance or flex card (depending on your plan).

Order online at Viva.NationsBenefits.com or call 877-209-5189, 8am - 8pm, 7 days a week, except on federal holidays.

Sund	ay	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					01	02	03
						Groundhog Day	
8	04	05	06	07	08	09	10
8	11	12	13	Valentine's Day <b>14</b>	15	National Caregivers Day <b>16</b>	17
			Heart Health Event @	the Viva Health Café - C	all for dates and times.		
3	18	19	20	21	22	23	24
		Presidents Day					
3	25	26	27	28	29	S NM T W T S       F S         1       2       3       4       5       6         7       8       9       10       11       12       13         14       15       16       17       18       19       20         21       22       23       24       25       26       27         28       29       30       31	March           S         M         T         W         T         F         S           3         4         5         6         7         8         9           10         11         12         13         14         15         16           17         18         19         20         21         22         23           24         25         26         27         28         29         30           31

# March

"In playing ball, and in life, a person occasionally gets the opportunity to do something great. When that time comes, only two things matter: being prepared to seize the moment and having the courage to take your best swing."

– Hank Aaron, Professional Baseball Player, Born in Mobile, AL

It's National Colorectal Cancer Awareness Month. Colorectal cancer often begins when abnormal growths, called polyps, form in the colon (large intestine or large bowel) or the rectum (the passageway that connects the colon to the anus). Over time, some polyps may turn into cancer. Colorectal polyps and colorectal cancer don't always cause symptoms, especially at first. That is why getting screened regularly for colorectal cancer is so important.

## Notes + To Dos

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## Reminder: Wellness Benefits

VIVA MEDICARE pays for many types of screenings to help you stay healthy and catch diseases early.

Talk to your doctor to see what screenings you have due this year.

- Colonoscopy V Diabetes V Depression V Cholesterol
- Breast and Cervical Cancer (for women)
   Prostate (for men)

Suno	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Febru           S         M         T         W           4         5         6         7           11         12         13         14           18         19         20         21           25         26         27         28	/ T F S 1 2 3 8 9 10 4 15 16 17 1 22 23 24	April         S       M       T       W       T       F       S         1       2       3       4       5       6				01	02
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8	10	11	12	13	14	15	16
Daylight So Time Begin	avings is						
8	17	18	19	20	21	22	23
St. Patrick's	s Day						
8	24	25	26	27	28	29	30
<b>31</b> Easte						Good Friday	

# April

"Piedmont, Alabama is a place where grandmothers hold babies on their laps under the stars and whisper in their ears that the lights in the sky are holes in the floor of heaven."

- Rick Bragg, Journalist, Writer, Born in Piedmont, AL

April showers bring May flowers and fruits and vegetables, too! Planting flowers and vegetables in a small outdoor garden is a great way to add some exercise and fun into your day.

The Farmer's Almanac says April is a great time to plant okra, green beans, zucchini, and watermelons. Not only will you end up with fresh, healthy foods, but you'll also gain flexibility, better motor skills, and strength.

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Notes + To Dos

#### Reminder: Gym Benefit

#### If you haven't signed up for the Silver&Fit<sup>®</sup> Healthy Aging and Exercise Program, spring is the perfect time.

This program is designed for older adults and people on Medicare. Best of all, membership is included with every VIVA MEDICARE plan. Visit SilverandFit.com to search for a gym near you and learn more about at-home fitness kits and online classes. You can also call 1-877-427-4788 (toll-free) | TTY users: 711, Monday - Friday, 7am - 8pm.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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3	07	08	09	10	11	12	13
8	14	Café Days/Ask 1	our Medicare Questior	ns Event – Call your closes	et Viva Health Café for d <b>18</b>	ates and times.	20
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8	21	22	23	24	25	26	27
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Notes + To Dos

## "Remember, if people talk behind your back, it only means you're two steps ahead!"

– Fannie Flagg, Author, Actress, Comedian, Born in Birmingham, AL

May Is Better Hearing Month! Hearing loss is common as you age. Diabetes, poor circulation, or living or working around loud noises can make hearing loss even worse. The good news is that hearing loss can be managed through the use of hearing aids, and you have a hearing aid benefit included in your VIVA MEDICARE plan.

## Reminder: Hearing Aid Benefit

Your plan covers one prescription hearing aid per ear, each calendar year or one pair of over-the-counter (OTC) hearing aids from NationsHearing.

While OTC hearing aids may not work for everyone, if you only have mild hearing loss, this may be a great lower-cost option. Find out more by calling 877-209-5189 (TTY: 711) or going online to Viva.NationsBenefits.com today.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		April         S       M       T       W       T       F       S         1       2       3       4       5       6         7       8       9       10       11       12       13         14       15       16       17       18       19       20         21       22       23       24       25       26       27         28       29       30	June           S         M         T         W         T         F         S           1         2         3         4         5         6         7         8           9         10         11         12         13         14         15           16         17         18         19         20         21         22           23         24         25         26         27         28         29           30 <td< th=""><th>01</th><th>02</th><th>03</th><th>04</th></td<>	01	02	03	04
8	05	06	07	08	09	10	11
3	12	13	14	15	16	17	18
Mother's	Day						Armed Forces Day
3	19	20	21	22	23	24	25
8	26	<b>27</b> Memorial Day VIVA HEALTH offices closed	28	29	30	31	
Refill	your pillbox						

## June

"I like to think of ideas as potential energy. They're really wonderful, but nothing will happen until we risk putting them into action."

- Mae Jemison, Astronaut, Physician, Born in Decatur, AL

June is Alzheimer's & Brain Awareness Month! Worldwide, 50 million people are living with Alzheimer's and other dementias. Alzheimer's is a brain disease that causes a slow decline in memory, thinking, and reasoning skills. It is the most common form of dementia. If you or someone you love is showing any of these early signs of Alzheimer's, contact your Primary Care Physician.

- Memory loss that disrupts daily life
- Challenges planning or solving problems
- Confusion with time or place
- New problems speaking or writing

- Misplacing things
- Avoiding social activities
- Changes in mood or personality

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### Reminder: Eyewear Allowance Benefit

## Your plan comes with a yearly eye exam and an allowance to use for

prescription eyeglasses, contact lenses, or contact lens fittings.

## VIVA MEDICARE

### Member Services: 833-760-0657 (toll-free) TTY: 711

Notes + To Dos

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					May       May         S       M       T       W       T       F       S         1       2       3       4         5       6       7       8       9       10       11         12       13       14       15       16       17       18         19       20       21       22       23       24       25         26       27       28       29       30       31	JUIJU         S       M       T       W       T       F       S         1       2       3       4       5       6         7       8       9       10       11       12       13         14       15       16       17       18       19       20         21       22       23       24       25       26       27         28       29       30       31       J       J       J	01
0	02	03	04	05	06	07	08
0	09	10	11	12	13	Flag Day <b>14</b>	15
0	16	Membe <b>17</b>	er Appreciation Event - <b>18</b>	Call your closest Viva He	алтн Café for dates and <b>20</b>	<i>times.</i> <b>21</b>	22
Father's D	ay			Juneteenth Viva Health offices closed			
8	23	24	25	26	27	28	29
30 Refill	your pillbox						

# July



## "You can't sit on the sidelines of life."

- Charles Barkley, Professional Basketball Player, Born in Leeds, AL

## According to the Skin Cancer Foundation, over half of skin cancer related deaths are people over the age of 65.

Even if you are only going outside to water plants or pick a few flowers, apply sunscreen with a 30 SPF or higher. Sunscreen sticks are good for ears and noses. Sprays and creams can cover larger surface areas, like your back, arms, and legs better. Don't forget to put gels or sprays in your hairline and scalp to keep you protected head to toe.

## Notes + To Dos

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#### **Reminder:** Home Delivery Pharmacy Benefit

If you have Part D prescription drug coverage, you can get most of your prescriptions in **90-day supplies and sign up for free home delivery** through our mail-order service. This saves you time, money, and ensures you won't run out of your medications. Call CVS Caremark, Monday – Friday, 7am – 9pm and Saturday 8am – Noon at 1-866-788-5146. TTY users call 1-800-231-4403.



Sunda	y	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		01	02	03	<b>O4</b> Independence Day VIVA HEALTH offices closed	05	00
8	07	08	09	10	11	12	13
8	14	15	16	17	18	19	20
8	21	22	23	24	25	26	2
8	28	29	30	31		June S M T W T F S 1	August SMTWTF 12

# August

"You never really understand a person until you consider things from his point of view... Until you climb inside of his skin and walk around in it."

> – Atticus Finch in *To Kill a Mockingbird* by Harper Lee, Author, Born in Monroeville, AL

It's a great time to make sure you're getting the most out of your benefits. Have you had your Annual Wellness Visit to see if you need any preventive screenings, like a colonoscopy? Have you used any of your yearly dental or eyewear allowance? What about your over-the-counter allowance (some plans use a flex card) to buy bandages, vitamins, or cold medicine? Notes + To Dos

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#### Reminder: 24-hour Nurse Line Benefit

#### The 24-hour Nurse Line is a great resource

to get answers to many basic health questions about illnesses or injuries any time, day or night, 365 days a year. If you have mild symptoms or have questions about a drug you are taking, there's no need to wait or worry. **The 24-hour Nurse Line can help.** 

Call toll-free: 833-605-1511 | TTY users, call: 711.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			July           S         M         T         W         T         F         S           1         2         3         4         5         6           7         8         9         10         11         12         13           14         15         16         17         18         19         20           21         22         23         24         25         26         27           28         29         30         31	September           S         M         T         W         T         F         S           1         2         3         4         5         6         7           8         9         10         11         12         13         14           15         16         17         18         19         20         21           22         23         24         25         26         27         28           29         30	01	02	03
3	04	05	06	07	08	09	10
8	11	12	13	14	15	16	17
٢	18	19	20	21	22	23	24
		He	ealthy Living Event - Cal	ll your closest Viva Health	н Café for dates and times		
8	25	26	27	28	29	30	31
Refill	your pillbox						

# September

Notes + To Dos

## "Set your goals high, and don't stop 'til you get there."

– Bo Jackson, Professional Football and Baseball Athlete, Born in Bessemer, AL

Now's the time to get your flu shot! The flu virus changes every year, so you need to get a flu shot every flu season. The flu shot not only protects you from getting sick, but it also protects the people around you. The flu shot takes about two weeks to start working in your body, so it's important to get your flu shot early.

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#### Reminder: Wellness Benefit

Your flu shot is covered at no cost to you. Just go to a network doctor or pharmacy.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
02	03	04	05	06	07
Labor Day Viva Health offices closed					
8 09	10	11	12	13	14
	World Mental Health Day	Patriot Day			
5 16	17	18	19	20	21
2 23	24	25	26	27	28
30				August           S         M         T         W         T         F         S           1         2         3         3         4         5         6         7         8         9         10           11         12         13         14         15         16         17	October           S         M         T         W         T         F         S           1         2         3         4         5           6         7         8         9         10         11         12           13         14         15         16         17         18         19           20         21         22         23         24         25         26
	02 Labor Day VIVA HEALTH offices closed 3 09 5 16 2 23	O2O3Labor Day VIVA HEALTH offices closedO93094World Mental Health Day5161722324	02       03       04         Labor Day	02       03       04       05         Labor Day Viva Hearth offices closed       10       11       12         8       09       10       11       12         World Mental Health Day       Patriot Day       10       11       12         5       16       17       18       19         2       23       24       25       26	02       03       04       05       06         1abor Doy Wink Heattra offices closed       10       11       12       13         3       09       10       11       12       13         World Mental Health Day       Patriot Day       Patriot Day       10       11       12       13         5       16       17       18       19       20         2       23       24       25       26       27         30

# October

"The essence of America–that which really unites us–is not ethnicity, or nationality, or religion. It is an idea–and what an idea it is: That you can come from humble circumstances and do great things."

– Condoleezza Rice, Former United States Secretary of State, Born in Birmingham, AL

#### World Mental Health Day is October 10!

This day is about educating people that mental health is as important as physical health. No one should be embarrassed to seek help if feeling sad, lonely, or depressed. No one should suffer in silence. If you need help finding a mental health professional, call Member Services at 1-833-760-0657 | TTY users, call 711. 

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Notes + To Dos

## Reminder: Primary Care Physician (PCP) Benefit

#### You never have to pay a copay when you see your PCP.

Your PCP is the doctor who manages your care. If you need a vaccine, screening or exam, or new medicine, your PCP will let you know during your Annual Wellness Visit.

## \_\_\_\_\_

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			01	02	03	04	05
3	06	07	08	09	10	11	12
8	13	Member Appreciati	ion Event & New Benefi <b>15</b>	ts Overview – Call your clc	osest Viva Health Café fo	r dates and times. <b>18</b>	19
3	20	Columbus Day	22	23	24	25	26
8	27	28	29	30	31	September           S         M         T         W         T         F         S           1         2         3         4         5         6         7           8         9         10         11         12         13         14           15         16         17         18         19         20         21	November           S         M         T         W         T         F         S           1         2         3         4         5         6         7         8         9           10         11         12         13         14         15         16
🔊 Refill y	your pillbox				Halloween	22 23 24 25 26 27 28 29 30	17 18 19 20 21 22 23 24 25 26 27 28 29 30

# November

"You have to free your mind to do things you wouldn't think of doing. Don't ever say no."

- Carl Lewis, Track and Field Athlete, Born in Birmingham, AL

VIVA MEDICARE has an entire department focused on your pharmacy benefits. The pharmacy team is made up of pharmacists and pharmacy technicians who are experts on prescription and over-the-counter drugs. If you have questions about your copays, drug list, or drugs you're taking and would like to talk to someone on the pharmacy team, call Member Services at 833-760-0637. They will take your name and number and a pharmacy team member will call you back.

## Notes + To Dos

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## Reminder: VCare Benefit

#### VCare is a free wellness program

that helps members with chronic conditions, like diabetes or high blood pressure, stay as healthy as possible. Your doctor may refer you to VCare, or you can refer yourself. Call VCare at 855-MY-VCARE (855-698-2273), Monday - Friday, 8am - 5pm. VCare is available at no cost to you.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				S         M         T         W         T         F         S           1         2         3         4         5           6         7         8         9         10         11         12           13         14         15         16         17         18         19           20         21         22         23         24         25         26           27         28         29         30         31          \text{         \text{	December           S         M         T         W         T         F         S           1         2         3         4         5         6         7           8         9         10         11         12         13         14           15         16         17         18         19         20         21           22         23         24         25         26         27         28           29         30         31	01	02
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Daylight Sa Time Ends	ivings						
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		Veterans Day					
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					Thanksgiving VIVA HEALTH offices closed		
Refill y	your pillbox	Nº C	Nr E	Care and			
		Succes		A Davis			

# December

Notes + To Dos

## "It's always good to be home."

– Jim Nabors, Actor and Singer, Born in Sylacauga, AL

Thank you for being a member of VIVA MEDICARE! We are so grateful to be your health care partner. We know that trust is earned. That's why we work hard to make sure your claims are paid fast, your questions are answered quickly, and every phone call is answered by an employee who lives right here in Alabama. We look forward to helping you live your best life in 2025. Have a wonderful holiday season and happy New Year!

### Reminder: End-of-the-Year Benefits

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## If your VIVA MEDICARE plan has any copay or benefit changes, you will start seeing them in January.

Get any end-of-the-year prescriptions and use your allowances or flex card (depending on your plan) before December 31, 2024.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
8	01	02	03	04	05	06	07
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8	15	16	17	18	19	20	21
8	22	23	24	25	26	27	28
8	29	30	31	Christmas Day VIVA HEALTH offices closed		November           S         M         T         W         T         F         S           1         2         3         4         5         6         7         8         9           10         11         12         13         14         15         16           17         18         19         20         21         22         23	January           S         M         T         W         T         F         S           1         2         3         4           5         6         7         8         9         10         11           12         13         14         15         16         17         18           19         20         21         22         23         24         25
🔗 Refill	your pillbox		New Year's Eve				19 20 21 22 23 24 23 26 27 28 29 30 31



417 20th Street North Ste 1100 Birmingham, AL 35203

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# - VIVA MEDICARE

# Enjoy life without the worry!

Viva Medicare Member Services

Hours: Mon - Fri, 8am - 8pm (Oct 1 - Mar 31: 7 days a week, 8am - 8pm) 833-760-0657 (toll-free) TTY: 711

Viva HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a u disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-633-1542 (TTY: 711). 注意: 如果您使用繁體中文, The Silver&Fit program is provided by American Specialty Health Fitness, Inc., a subsidiary of American Specialty Health Incorporated (ASH). Silver&Fit and ASHConnect are trademarks of ASH and used with permission herein. Other names or logos may be trademarks of their respective owners. Individuals depicted are not Silver&Fit members. Wva MEDICARE is an HMO plan with a Medicare contract and a contract with the Alabama Medicaid Agency. Enrollment in Vva MEDICARE depends on contract renewal. 您可以免費獲得語言援助服務。請致電1-800-633-1542 (ITY: 711) H0154\_mcdoc3918A\_M\_1009/2023