*** IMPORTANT INFORMATION ***

REGARDING IMPLEMENTATION OF THE NATIONAL PROVIDER IDENTIFIER (NPI)

Please read this important notice regarding the expiration of the 12-month NPI contingency period (5/23/08). Should you have any questions after reading this information, please feel free to call our Customer Service Department at (205) 558-7474 or 1-800-294-7780.

Submitting Your NPI on *Electronic* Claims to VIVA HEALTH
In compliance with the National Provider Identifier requirements, the 12-month contingency extension period will expire on May 23, 2008. Beginning on this date, VIVA HEALTH will only accept *electronic* claims that are submitted with a National Provider Identifier. *Electronic* claims that are submitted with a UPIN or legacy identifier either as the primary or secondary provider identifier will be rejected.

Submitting Your NPI on *Paper* Claims to VIVA HEALTH
The Centers for Medicare and Medicaid Services (CMS) introduced new claim forms to accommodate reporting of a provider's NPI. The new CMS-1500 (8/05) and the UB-04 *paper* claim forms were revised to accommodate the reporting of a provider's NPI. VIVA HEALTH anticipates that providers will begin utilizing the new claim forms, without delay, when filing *paper* claims to VIVA HEALTH. The new claim forms should include an NPI as the primary provider identifier. This will help ensure that VIVA HEALTH has the correct NPI on file for its providers and will help ensure that payments are mapped to the appropriate provider identifier in the plan's HMO system.

Communicating Your NPI to VIVA HEALTH
It's not too late to let VIVA HEALTH know of your NPI. You can communicate your NPI to VIVA HEALTH using our on-line form found on this website at http://www.vivahealth.com/VIVAProvider.html. It is very important that VIVA HEALTH obtain your NPI to avoid any future claim processing delays. If you are a large healthcare organization and need to submit multiple NPIs to VIVA HEALTH, please contact our Customer Service Department for information on how to submit the NPIs in bulk.

For more information on the NPI, please visit CMS' website at:
http://www.cms.hhs.gov/apps/npi/01_overview.asp.