

Dear Member,

Thank you for allowing VIVA MEDICARE *Plus* to be a member of your healthcare team. Based on the information that you provided about your diabetes diagnosis, we have a few recommendations which may assist you in improving your health:

- 1) You may need a vaccination against pneumonia.
- 2) You should have a flu shot yearly.
- 3) You may need to see a podiatrist.
- 4) You should have a Hemoglobin A1c test at least yearly.
- 5) You should have a diabetic eye exam yearly.
- 6) You should discuss your diet and an exercise program with your physician.

Take this letter to your physician to discuss these recommendations. Take an active role in the management of your healthcare. After all, **you** are the most important member of this team!

VIVA MEDICARE *Plus* cares about you! VIVA'S Care Management Team has nurses and social workers dedicated to members of our Special Needs Plans. To reach a member of the Care Management Team, Call Customer Services at 205.918.2067 or 1.800.633.1542 and ask to be connected to a Care Manager.

Sincerely,

VIVA MEDICARE *Plus*Care Management

Disclaimer: This information is not intended as a substitute for professional care. Your physician should be consulted for personalized information.