

With VIVA MEDICARE,
your dental benefits
are **easy to use!**

- ✓ **No** plan approvals needed!
- ✓ **No** limits up to your allowance amount!
- ✓ **No** copays or coinsurance!

Get the dental
services **you need:**



Routine Cleanings



Fillings



Tooth Removals



Bridges



Dentures

*And so
much more!*



Questions?

Call VIVA MEDICARE Member Services at

1-800-633-1542 (toll-free)
TTY users call 711

Hours: Mon - Fri: 8am - 8pm;
Oct 1 - Mar 31: 7 days a week, 8am - 8pm

or visit

www.VivaHealth.com/Medicare

Viva MEDICARE is an HMO plan with a Medicare contract and a contract with the Alabama Medicaid Agency. Enrollment in Viva MEDICARE depends on contract renewal. Viva HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-830-8482 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-888-830-8482 (TTY: 711).

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We've got your
smile **covered.**



2021 Dental Benefits Guide

Your VIVA MEDICARE plan comes with a **dental allowance** to spend each year on **any dental service you want** except cosmetic services (for example, teeth whitening). You don't even need approval in advance! There are no limits up to your allowance amount and no copays or coinsurance.

VIVA MEDICARE Plans

❖ VIVA MEDICARE *Plus* (HMO)

\$700 annual dental allowance

❖ VIVA MEDICARE *Prime* (HMO)

\$700 annual dental allowance

❖ VIVA MEDICARE *Premier* (HMO)

\$1,400 annual dental allowance

❖ VIVA MEDICARE *Extra Value* (HMO SNP)

\$2,250 annual dental allowance

❖ VIVA MEDICARE *Me* (HMO)

\$1,000 annual dental allowance

❖ VIVA MEDICARE *Select* (HMO)

\$2,000 annual dental allowance

What dentist can I visit?

With VIVA MEDICARE, you can see any dentist except those who have chosen to no longer participate with Medicare or are excluded from Medicare. Some dentists will file a claim with VIVA MEDICARE for you. Other dentists may want you to pay up-front and then ask VIVA MEDICARE to reimburse you.

How does my dentist submit my claim?

Your dentist can file your claim to VIVA MEDICARE on your behalf. Claims can be sent to:

VIVA MEDICARE
PO Box 55209
Birmingham, AL 35255-5209

Claims can also be filed electronically through Change Healthcare, VIVA MEDICARE's clearing house vendor (Payer ID 63114).

How do I submit my claim if my dentist won't?

If your dentist does not file claims to VIVA MEDICARE, you will pay for the services you receive and VIVA MEDICARE will reimburse you up to your plan's coverage maximum. Please submit a Reimbursement Claim Form, located at www.VivaHealth.com/Medicare/MemberResources/. Click on the plan you're enrolled in to find the form. You can also call VIVA MEDICARE Member Services for assistance at the number on the back of this guide.

