



Effective July 1, 2017, Viva Health will begin requiring NDC codes on all claims submitted with drug codes. Omission of the NDC code may result in a delay in payment. To ensure a smooth transition, Viva Health encourages all providers to begin adding NDC codes to their paper and electronic claims immediately.

The NDC, or National Drug Code, is a unique 10- digit, 3- segment universal product identifier for human drugs in the United States. This code is present on all nonprescription (OTC) and prescription medication packages and inserts in the United States. The NDC number is used to identify the labeler, product, and trade package size. Example: 0777-3105-02.

Many NDCs are displayed on drug packaging in a 10- digit format. Proper billing of a NDC, however, requires an 11- digit number in a 5-4-2 configuration. If the NDC is less than 11- digits, add a leading zero to the appropriate segment to complete the 5-4-2 configuration. Using the previous example: 0777-3105-02, a zero would be placed in the first segment to make the required 5-4-2- configuration. Thus the 11- digit code is now: 00777-3105-02.

The information required for billing NDCs is:

Appropriate HCPCS or CPT code

Number of HCPCS/CPT units

NDC Qualifier (N4)

Valid 11- digit NDC number

NDC Unit of Measure (F2, GR, ML, UN)

NDC Units Dispensed

Codes that will require NDC numbers:

J-codes

Drug related CPT codes

Drug related Q codes

Drug related S codes

Drug related A codes

Please outreach to your Provider Services Representative should you have any questions.